

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會  
及管治報告



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

### 環境、社會及管治報告

#### NOTES ON REPORT

This report is the Environmental, Social and Governance Report 2022 of China Foods Limited (hereinafter referred to as “the Report”), which has been approved by the Board of the Company and incorporated in the annual report of the Company as a chapter.

#### Reporting Period

The Report covers a period from January 1, 2022 to December 31, 2022. However, certain statements may be beyond the aforesaid period to ensure the integrity of the Report.

#### Scope of the Report

The scope of the Report is consistent with the annual report for financial year 2022, covering China Foods Limited, together with COFCO Coca-Cola Beverages Limited, a 65%-owned subsidiary and its subsidiaries (hereinafter referred to as “China Foods”, “the Company”, or “We”/“us”).

#### Principle for Preparation

The Report is prepared pursuant to the Guidelines of the State-owned Assets Supervision and Administration Commission of the State Council for Central Enterprises to Fulfill Social Responsibility, the Guidelines of Shanghai Stock Exchange for the Preparation of Social Responsibility Reports of Listed Companies, and the Environmental, Social and Governance Reporting Guide in Appendix 27 to the Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited, and with reference to the GRI Standards for Sustainability Reporting, ISO 26000: Guidance on Social Responsibility (2010) and CASS Guidelines on Corporate Social Responsibility Reporting for Chinese Enterprises (CASS-CSR4.0). In addition, the Report is based on the principles of materiality, quantitative, balance and consistency.

**Materiality:** The materiality of the Environmental, Social and Governance (hereinafter referred to as the “ESG”) matters of the Company shall be determined by the Board, and the communication with stakeholders, the process of identifying material issues and the matrix of material issues are disclosed in the Report.

#### 報告說明

本報告為中國食品有限公司2022年度環境、社會及管治報告(以下簡稱「本報告」)，經公司董事會審批並載於公司年報內，以章節形式披露。

#### 報告時間範圍

報告時間範圍為2022年1月1日至2022年12月31日，為保證報告完整性，部分內容或超出上述時間範圍。

#### 報告組織範圍

本報告組織範圍與2022財年年報一致，覆蓋了中國食品有限公司，連同持有65%股權的中糧可口可樂飲料有限公司及其附屬公司(以下簡稱「中國食品」、「本公司」或「我們」)。

#### 報告編制原則

本報告依據國務院國資委《關於中央企業履行社會責任的指導意見》、上海證券交易所《上市公司履行社會責任的報告編制指引》、《香港聯合交易所有限公司證券上市規則》附錄二十七《環境、社會及管治報告指引》、參照全球報告倡議組織《可持續發展報告標準》(GRI Standards)、國際標準化組織《ISO 26000：社會責任指南(2010)》、中國社會科學院《中國企業社會責任報告指南(CASS-CSR4.0)》編寫。報告編制遵循重要性、量化、平衡及一致性原則。

**重要性：**本公司環境、社會及管治(以下簡稱「ESG」)事宜重要性由董事會釐定，利益相關方溝通及實質性議題識別的過程及實質性議題矩陣均在本報告中進行披露。

**NOTES ON REPORT (continued)****Principle for Preparation (continued)**

**Quantitative:** The statistical standards, methods, assumptions and/or calculation tools for quantitative key performance indicators in the Report, as well as the source of the conversion factors, are explained in the definition of the Report.

**Balance:** The Report presents the Company's performance during the Reporting Period impartially, without improper influence on the decision or judgment of the readers of the Report.

**Consistency:** The statistical methods and coverage of the information disclosure in the Report are consistent with those in previous reports, unless otherwise specified.

**Data Description**

Unless otherwise specified, the financial data involved in the Report is abstracted from the audited annual report of the Company, and other data is from the internal official documents and relevant statistics of the Company.

Unless otherwise defined, the terms and expressions used in the Report shall have the same meanings as those defined in the Annual Report 2022 of the Company.

**Form of Publication**

The Report is included in the Annual Report 2022, and published in printed and electronic form. The electronic version is available on the website of the Company ([www.chinafoodsltd.com](http://www.chinafoodsltd.com)) and the website of HKEX News ([www.hkexnews.hk](http://www.hkexnews.hk)).

**Contact Us**

The Company believes that sound ESG performance is crucial in maintaining its future sustainability in development, achieving long-term objectives and creating long-term value for shareholders. We hope that the Report will elicit constructive suggestions from out stakeholders to further enhance our performance in ESG areas. Please send your feedback on the Report by e-mail to [cbl@hq.cofcoko.com](mailto:cbl@hq.cofcoko.com).

**報告說明(續)****報告編制原則(續)**

**量化：**本報告中定量關鍵績效指標的統計標準、方法、假設及／或計算工具，以及轉換因素的來源，均在報告釋義中進行說明。

**平衡：**本報告不偏不倚地呈報本公司報告期內的表現，避免可能會不恰當地影響報告讀者決策或判斷。

**一致性：**本報告披露數據所使用的統計方法及口徑，如無特殊說明，均與往年保持一致。

**報告數據說明**

除特殊說明外，本報告所引用的財務數據來源於經過審計的公司年報，其他數據來源於本公司內部正式文件及相關統計。

除另有界定者外，本報告所用詞匯與本公司2022年年度報告中所界定者具有相同涵義。

**報告獲取方式**

本報告乃載2022年報，以印刷本和電子版形式發佈。電子版可在本公司網站(網址：[www.chinafoodsltd.com](http://www.chinafoodsltd.com))和聯交所披露易(網址：[www.hkexnews.hk](http://www.hkexnews.hk))下載。

**聯繫方式**

本公司相信，健康的環境、社會及管治表現對我們未來可持續發展、達成我們長期目標和為股東創造長遠價值起著決定性的影響。我們希望通過本報告傾聽各利益相關方對本公司的良好建議，以此來進一步提升本公司在環境、社會及管治層面的績效表現。如您對本報告有任何反饋，歡迎以電郵形式發送至：[cbl@hq.cofcoko.com](mailto:cbl@hq.cofcoko.com)。

### 1. ABOUT CHINA FOODS

#### Company Profile

China Foods Limited (hereinafter referred to as “China Foods”) is a branded consumer goods company listed on the main board of the Stock Exchange of Hong Kong Limited (Stock Code: 506). It is the only focused average platform of COFCO Corporation and is the holding company of COFCO Coca-Cola Beverages Limited (hereinafter referred to as “COFCO Coca-Cola”).

COFCO Coca-Cola owns 20 bottling plants in 19 provincial markets (including Beijing, Tianjin, Hebei, Shandong, Heilongjiang, Jilin, Liaoning, Shanxi, Shaanxi, Sichuan, Chongqing, Inner Mongolia, Gansu, Ningxia, Qinghai, Tibet, Xinjiang, Hu’nan and Guizhou), covering 81% graphical area of China and 49.4% mainland population.

Franchised by Coca-Cola, COFCO Coca-Cola produces, delivers, promotes and sells Coca-Cola series products. It offers 24 brands of products in 10 categories including sparkling, juice, water, milky drink, energy drink, tea, coffee, functional nutritional drink, sports drink and vegetable protein.

As one of the fastest growing Coca-Cola bottling groups, COFCO Coca-Cola has become one of the top ten Coca-Cola bottling groups in 10 years since established. While becoming larger and more important in the market, COFCO Coca-Cola always maintains stable and healthy profitability and delivers good returns for the shareholders.

As a leading food and beverage enterprise in the industry, China Foods always adheres to the guideline of “Market-orientation, Globalisation, Risk Containment and Business Optimisation” and the social responsibility philosophy of “being loyal to national policies and making people’s life better”, and regards green concepts as an important part of its core values.

#### Corporate Governance

Board diversity is a key factor for the Company to maintain sound corporate governance, realize sustainable development and achieve strategic goals. The independence of Board members is a crucial guarantee for the interests of the Company, especially the minority shareholders.

### 1. 關於中國食品

#### 公司簡介

中國食品有限公司(簡稱「中國食品」)是在香港聯合交易所主板上市的品牌消費品公司(506)，是中糧集團唯一的專業化飲料業務平臺，控股經營中糧可口可樂飲料有限公司(簡稱「中糧可口可樂」)。

中糧可口可樂擁有20家裝瓶廠，經營19個省級市場(北京、天津、河北、山東、黑龍江、吉林、遼寧、山西、陝西、四川、重慶、內蒙、甘肅、寧夏、青海、西藏、新疆、湖南、貴州)，覆蓋了81%的國土面積和49.4%的中國大陸人口。

通過與可口可樂公司的裝瓶合作，中糧可口可樂在區域內生產、配送、推廣和銷售可口可樂系列產品，向消費者提供包括汽水、果汁、水、乳飲料、能量飲料、茶、咖啡、功能型營養素飲料、運動飲料及植物蛋白共10大品類產品，涵蓋24個品牌。

作為全球發展最迅速的可口可樂裝瓶集團之一，中糧可口可樂成立十年便成功躍入並始終保持在可口可樂全球十大裝瓶集團之列。在規模不斷擴大、市場地位不斷提升的同時，中糧可口可樂保持穩定健康的盈利，為股東創造良好的投資回報。

中國食品作為行業內領先的食品飲料企業，始終堅持中糧集團市場化、國際化、防風險、高質量的發展主線和「忠於國計、良於民生」的社會責任理念，將綠色作為企業核心價值觀的重要組成部分。

#### 公司治理

董事會成員多元化是維持本公司良好公司治理水平、實現可持續發展、達到戰略目標的重要因素。董事會成員獨立性是維護公司尤其是中小股東利益的重要保障。

## 2. ESG GOVERNANCE

### 2.1 Board Statement on ESG Governance

As one of professional platforms directly under COFCO Corporation (hereinafter referred to as “COFCO”), China Foods adheres to the sustainable development philosophy of quality and efficiency improvement, innovation, system, openness and green. We integrate economic benefits with social benefits, regard green concepts as an important pillar of our business philosophy, pursue sustainable development of the Company and the society, economy, environment and stakeholders, promote the low-carbon economy, and explore technologies and methods of energy conservation and emission reduction to achieve a model of “low energy consumption, pollution and emissions” in routine operations.

The Board is the top decision-making body of the Company in terms of ESG, and is ultimately responsible for the ESG work of the Company. During the year, the Board reviewed ESG-related matters twice, including guidance and decision-making on determination of material issues, setting of environmental goals, and ESG information disclosure.

In order to put into practice the sustainable development philosophy of China Foods, the Company's ESG Committee and its ESG Task Force formulated ESG-related policies, strategic planning, annual work plan and annual work budget, assessed and identified the ESG-related risks and opportunities, supervised the risk management and control system, regularly reviewed the Company's performance in ESG work and progress in achieving ESG-related goals, and assessed the results of ESG work during the year. It held a total of 1 thematic working meeting, to make relevant arrangements for material ESG-related work on ESG management goals, response to climate change, improvement of work safety, annual ESG information disclosure, etc. Besides, it made specific efforts to further improve and make innovations to its ESG management system, actively optimize its ESG management measures, and effectively enhance its ability to uphold its social responsibilities.

## 2. ESG治理

### 2.1 關於公司ESG治理的董事會聲明

中國食品作為中糧集團有限公司(以下簡稱「中糧」)直屬專業化平臺之一，始終堅持提質、增效、創新、體系、開放、綠色的可持續發展理念，將經濟效益與社會效益融為一體，並將綠色作為企業經營理念的一項重要支柱，堅持企業與社會、經濟、環境、利益相關方之間實現可持續發展的道路，持續推進低碳經濟，不斷推動節能減排降耗的技術和方法，以在日常商業活動中實現低能耗、低污染、低排放的運營模式。

董事會是本公司ESG工作最高決策機構，對本公司ESG工作承擔最終責任。本年度，董事會審議ESG相關事項2次，包括重要性議題的判定、環境目標設定、ESG信息披露工作進行指導與決策。

為了貫徹中國食品的可持續發展理念，本年度，本公司ESG委員會及其轄下ESG工作小組負責制定ESG相關工作方針、戰略規劃、年度工作計劃、年度工作預算，評估、釐定本公司ESG相關風險及機遇，監督風險管理及監控體系，並定期檢查本公司ESG表現及目標達成進度，對ESG工作執行結果進行考核評價，共召開主題工作會議1次，圍繞ESG管理目標、應對氣候變化、加強安全生產、年度ESG信息披露等公司重大ESG相關工作做出相關部署，並落實具體工作，不斷完善、創新公司ESG管理體系，積極優化自身的ESG管理措施，有效提升社會責任履行能力。



## 2. ESG GOVERNANCE (continued)

### 2.1 Board Statement on ESG Governance (continued)

With the authority of the Board, the Company's ESG Committee and its ESG Task Force collected and made disclosures of ESG information in 2022, and prepared the Report pursuant to the *Guidelines of the State-owned Assets Supervision and Administration Commission of the State Council for Central Enterprises to Fulfill Social Responsibility* and the *Environmental, Social and Governance Reporting Guide* in Appendix 27 to the *Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited*, and with reference to the *GRI Standards for Sustainability Reporting*, *ISO 26000: Guidance on Social Responsibility (2010)* and *CASS Guidelines on Corporate Social Responsibility Reporting for Chinese Enterprises (CASS-CSR4.0)*.

The Report is issued after consideration and approval of the Board.

### 2.2 ESG Strategic Core and Goals

#### 2.2.1 ESG Strategic Core

Over the years, China Foods has always been engaged in ESG actions in conjunction with the government, industry organizations, value chain partners and peers. By efforts in tackling climate change, protecting green ecology, producing green and healthy products, pursuing sustainable development together with partners, strengthening community co-construction and contributing to industry development, China Foods has showed its "CARE" for and emphasis on ESG, and constantly improved its ESG management and practice. Besides, China Foods has defined the core of its ESG strategy – "CARE" (C: Climate, A: Alliance, R: Responsibility, E: Environment), hoping to integrate multiple forces to "CARE" for the Earth and achieve sustainable development.

## 2. ESG治理(續)

### 2.1 關於公司ESG治理的董事會聲明(續)

經董事會授權，公司ESG委員會及其轄下ESG工作小組開展了2022年度ESG信息收集和披露工作，根據國務院國資委《關於中央企業履行社會責任的指導意見》、《香港聯合交易所有限公司證券上市規則》附錄二十七《環境、社會及管治報告指引》、參照全球報告倡議組織《可持續發展報告標準》(GRI Standards)、國際標準化組織ISO 26000：社會責任指南(2010)、中國社會科學院《中國企業社會責任報告指南(CASS-CSR4.0)》，編寫本報告。

本報告經過董事會審議發佈。

### 2.2 ESG戰略核心與目標

#### 2.2.1 ESG戰略核心

多年來，中國食品始終堅持協同政府、行業組織、價值鏈夥伴及企業同仁等多方共同參與ESG行動，通過應對氣候變化、綠色生態保護、打造綠色健康產品、攜手夥伴共同踐行可持續發展、加強社區共建以及貢獻行業發展等六大方面的努力，展現公司對環境、社會及治理的「在乎」與重視，不斷完善ESG管理與實踐水平。我們制定中國食品「CARE」(C：氣候變化Climate，A：同盟夥伴Alliance，R：責任Responsibility，E：環境Environment)ESG戰略核心，希望能夠持續連通多方力量，共同「在乎」地球家園，共同實現永續發展。

## 2. ESG GOVERNANCE (continued)

### 2.2 ESG Strategic Core and Goals (continued)

#### 2.2.1 ESG Strategic Core (continued)



#### Core of China Foods' ESG Strategy – "CARE"

#### 中國食品「CARE」ESG戰略核心

#### 2.2.1 ESG Strategic Goals

As a leading company in China's food and beverage industry which is striving to be a world-class bottling group, China Foods will continue to treat world-class enterprises as a benchmark in the future, and strive to make efforts in the three major areas of low-carbon transformation, product innovation and environmental protection based on ESG, in an effort to become a world-class food and beverage group.

#### 2.2.1 ESG戰略目標

作為中國食品飲料行業領軍企業及正加速邁向世界級的裝瓶集團，中國食品未來將不斷對標世界一流企業，以ESG為引領，努力深耕低碳轉型、產品創新及環境保護三大領域，致力於成為世界一流的食品飲料集團。



## 2. ESG GOVERNANCE (continued)

### 2.3 ESG Management Model

As a leading food and beverage enterprise in the industry, China Foods always adheres to the guideline of “Market-orientation, Globalisation, Risk Containment and Business Optimisation” and the social responsibility philosophy of “being loyal to national policies and making people’s life better”. In its corporate mission, China Foods is “dedicated to providing healthy beverages and creating long-lasting value”. We attach great importance of ESG governance. The Board is the top decision-making body of the Company in terms of ESG, and is ultimately responsible for the ESG work of the Company. The Board is responsible for considering and making decisions on material ESG issues, assessing and identifying the ESG-related risks and opportunities, supervising the risk management and control system, and regularly reviewing the Company’s performance in ESG work.

The Company has established the ESG Committee to assist the Board in guiding and supervising the implementation of its ESG practices, to ensure compliance with relevant laws and regulations, and to meet the expectations of various stakeholders of the Company. Currently, the ESG Committee consists of three Directors, namely, Mr. Shen Xinwen, an executive director, Mr. Chen Zhigang, a non-executive director, and Mr. Mok Wai Bun Ben, an independent non-executive director, and is chaired by Mr. Shen Xinwen.

An ESG Task Force has been established under the ESG Committee as the executive body to fully implement the ESG management and practices of the Company. The ESG Task Force is responsible for setting specific ESG goals and implementing matching work plans; identifying material ESG issues; regularly conducting statistical analysis of ESG-related KPIs; regularly retrieving significant information or policies and materials related to ESG to serve the decision-making of the Board and the ESG Committee; assisting in the preparation of the Company’s annual ESG report; communicating feedback from major investors and stakeholders to the management. The ESG Task Force comprises the heads of various functional departments of the Company, with specific division of responsibilities for each department.

## 2. ESG治理(續)

### 2.3 ESG管理模式

中國食品作為行業內領先的飲料企業，始終堅持市場化、國際化、防風險、高質量的發展主線和「忠於國計、良於民生」的社會責任理念，致力於「奉獻健康食品，共創永恆價值」的企業使命。我們高度重視ESG管治工作，董事會是本公司ESG工作最高決策機構，對本公司ESG工作承擔最終責任。董事會負責開展ESG重大事項的審議和決策工作，評估、釐定本公司ESG相關風險及機遇並監督風險管理及監控體系，並定期檢討本公司ESG工作績效。

本公司成立了ESG委員會，協助董事會指導和監督本公司的環境、社會及管治工作的實施，以確保遵守相關的法律和法規要求，滿足各利益相關方對本公司的訴求。ESG委員會由三名董事組成，分別是執行董事沈新文先生、非執行董事陳志剛先生和獨立非執行董事莫衛斌先生。其中，沈新文先生為委員會主席。

ESG委員會轄下設立一個ESG工作小組作為執行機構，全面落實本公司的ESG管理與工作。ESG工作小組負責制定具體ESG目標並執行配套工作計劃；識別ESG重大議題；定期統計、分析ESG相關KPI；定期檢索ESG重大信息或政策、資料，服務於董事會與ESG委員會決策；協助編制本公司年度ESG報告；向管理層傳遞主要投資者及利益相關方的溝通反饋。ESG工作小組由本公司各職能部門相關負責人組成，各自有具體的工作職責分工。



## 2. ESG GOVERNANCE (continued)

### 2.3 ESG Management Model (continued)

## 2. ESG治理(續)

### 2.3 ESG管理模式(續)



**China Foods ESG Management Structure**  
中國食品ESG管理架構

## 2. ESG GOVERNANCE (continued)

### 2.4 Communication with Stakeholders

The Company constantly keeps communication with stakeholders, including shareholders, customers, partners, employees and communities during the course of operation. The establishment of diversified communication channels enables us to improve the communication and feedback mechanism, promote the management of stakeholders, and balance interests among various stakeholders, in an effort to gain respect and understanding from all stakeholders and mitigate the social risk of the Company's operation.

## 2. ESG治理(續)

### 2.4 利益相關方溝通

本公司在運營過程中持續保持與利益相關方的溝通，涉及股東、客戶、夥伴、員工、社區等，通過建立多元化的溝通渠道，完善溝通與反饋機制，促進利益相關方管理，平衡各利益相關方權益，以贏得利益相關方的尊重和理解，降低企業運營社會風險。

Stakeholders 利益相關方	Communication mechanism 溝通機制	Stakeholders' demands 利益相關方訴求	Our response 本公司回應
Governmental and regulatory bodies 政府及監管機構	<ul style="list-style-type: none"> <li>Policy guidance</li> <li>政策指引</li> <li>Report at the special meeting</li> <li>專題會議彙報</li> <li>Regular information disclosure</li> <li>定期信息披露</li> </ul>	<ul style="list-style-type: none"> <li>Response to national strategies</li> <li>響應國家戰略</li> <li>Legal and compliant operation</li> <li>守法合規運營</li> </ul>	<ul style="list-style-type: none"> <li>Serving national strategies</li> <li>服務國家戰略</li> <li>Adhering to steady operation</li> <li>堅持穩健經營</li> <li>Abiding by laws and regulations</li> <li>遵守法律法規</li> </ul>
Investors/Shareholders 投資者/股東	<ul style="list-style-type: none"> <li>General meeting</li> <li>股東大會</li> <li>Board meeting</li> <li>董事會</li> <li>Daily communication</li> <li>日常溝通</li> </ul>	<ul style="list-style-type: none"> <li>Continuous creation of value and returns</li> <li>持續創造價值回報</li> <li>Regulating corporate governance</li> <li>規範公司治理</li> <li>Transparent information disclosure</li> <li>透明地信息披露</li> </ul>	<ul style="list-style-type: none"> <li>Good business performance</li> <li>良好經營業績</li> <li>Improving corporate governance</li> <li>完善公司治理</li> <li>Timely release of information</li> <li>及時信息發佈</li> </ul>
Customers/Consumers 客戶／消費者	<ul style="list-style-type: none"> <li>Customer service hotline</li> <li>客服熱線</li> <li>Satisfaction investigation</li> <li>滿意度調查</li> <li>Visiting</li> <li>走訪調研</li> <li>Propaganda material</li> <li>宣傳品</li> </ul>	<ul style="list-style-type: none"> <li>Product quality and safety</li> <li>產品質量安全</li> <li>Information and privacy protection</li> <li>信息隱私保護</li> <li>Provision of satisfactory service</li> <li>提供滿意服務</li> </ul>	<ul style="list-style-type: none"> <li>Ensuring product safety</li> <li>保障產品安全</li> <li>Strengthening quality management</li> <li>加強質量管理</li> <li>Improving service system</li> <li>完善服務體系</li> </ul>

## 2. ESG GOVERNANCE (continued)

## 2.4 Communication with Stakeholders (continued)

## 2. ESG治理(續)

## 2.4 利益相關方溝通(續)

Stakeholders 利益相關方	Communication mechanism 溝通機制	Stakeholders' demands 利益相關方訴求	Our response 本公司回應
Employees 員工	<ul style="list-style-type: none"> <li>Employee representative meeting</li> <li>職工代表大會</li> <li>Daily communication</li> <li>日常溝通</li> <li>Corporate culture activities</li> <li>企業文化活動</li> </ul>	<ul style="list-style-type: none"> <li>Reasonable remuneration and welfare</li> <li>合理的薪酬福利</li> <li>Healthy and safe working environment</li> <li>健康安全的工作環境</li> <li>Occupational development and training</li> <li>職業發展與培訓</li> <li>Care for employees</li> <li>員工關愛</li> </ul>	<ul style="list-style-type: none"> <li>Protecting legitimate rights and interests</li> <li>保障合法權益</li> <li>Ensuring work safety</li> <li>保障安全生產</li> <li>Improving training system</li> <li>完善培訓體系</li> <li>Organizing employee activities</li> <li>組織員工活動</li> </ul>
Suppliers/Partners 供應商／合作夥伴	<ul style="list-style-type: none"> <li>Regular information disclosure</li> <li>定期信息披露</li> <li>Thematic conference</li> <li>專題會議溝通</li> <li>Business communication and cooperation</li> <li>業務合作交流</li> </ul>	<ul style="list-style-type: none"> <li>Fair and impartial cooperation</li> <li>公平公正合作</li> <li>Reasonable and responsible marketing</li> <li>合理負責任營銷</li> <li>Energy saving, and emission and carbon reduction</li> <li>節能減排降碳</li> <li>Ecological environment protection</li> <li>保護生態環境</li> </ul>	<ul style="list-style-type: none"> <li>Strengthening supplier management</li> <li>加強供應商管理</li> <li>Reducing environmental impact</li> <li>減少環境影響</li> <li>Promoting sustainable development of value chain</li> <li>促進價值鏈可持續發展</li> </ul>
Peers 同業	<ul style="list-style-type: none"> <li>Regular communication</li> <li>定期溝通</li> <li>Business communication and cooperation</li> <li>業務交流合作</li> <li>Involvement in industry associations</li> <li>行業協會參與</li> </ul>	<ul style="list-style-type: none"> <li>Win-win cooperation</li> <li>互利共贏</li> <li>Joint development</li> <li>共同發展</li> </ul>	<ul style="list-style-type: none"> <li>Carrying out strategic cooperation</li> <li>開展戰略合作</li> <li>Participating in formulation of industry standards</li> <li>參與行業標準制定</li> </ul>
Community and public 社區和公眾	<ul style="list-style-type: none"> <li>Regular information disclosure</li> <li>定期信息披露</li> <li>Public advertising</li> <li>公開廣告宣傳</li> <li>Feedback channel</li> <li>意見反饋通道</li> <li>Participation in public events</li> <li>參與公開活動</li> </ul>	<ul style="list-style-type: none"> <li>Harmonious community</li> <li>和諧社區</li> <li>Rural revitalization</li> <li>鄉村振興</li> <li>Environmental protection</li> <li>環保事業</li> <li>Care for vulnerable groups</li> <li>關注弱勢群體</li> </ul>	<ul style="list-style-type: none"> <li>Promoting targeted poverty alleviation</li> <li>推進精準扶貧</li> <li>Contributing to community development</li> <li>助力社區發展</li> <li>Engaging in public welfare activities</li> <li>開展公益活動</li> <li>Consolidating green development</li> <li>加強綠色發展</li> </ul>

## 2. ESG GOVERNANCE (continued)

### 2.5 Identification of Material Issues

The Company makes active efforts to assume social responsibility, strengthen the communication with stakeholders, respond to the demands of stakeholders, and continuously improve its sustainable development capabilities. Based on the division of responsibilities and contact interfaces of each department, the Company has established a daily communication mechanism that accommodates to the communication habits of various stakeholders, and carried out evaluation of material issues during the Reporting Period. Material ESG issues of the Company were identified and assessed by collecting and recording feedbacks from stakeholders, so as to accurately and completely disclose the information of operation and management as possible as practicable.

## 2. ESG治理(續)

### 2.5 重要議題識別

本公司積極承擔社會責任，加強與利益相關方的溝通，積極回應利益相關方的訴求，持續提升企業可持續發展能力。本公司根據各部門的職責分工和接觸界面，建立了符合各利益相關方交流習慣的日常溝通機制，並在報告期內開展了重要議題評估工作。通過整理及記錄利益相關方反饋，識別與評估本公司ESG重要議題，盡可能準確、全面地披露運營管理相關信息。

Relevant social responsibility issues that cover corporate governance, environmental protection, interests and rights of employees, supply chain management, customer responsibility and community investment were identified by collating feedbacks from daily communication with stakeholders, and collecting major issues related to the Company's operation and management, with reference to the international and domestic sustainable development guidelines and industry practices based on the ESG Reporting Guide of the Stock Exchange of Hong Kong Limited. Through整理與利益相關方的日常溝通反饋，收集與本公司經營管理相關的主要議題，在香港聯交所《ESG報告指引》的基礎上參考國際國內可持續發展指引及同業實踐，識別出覆蓋公司治理、環境保護、員工權益、供應鏈管理、客戶責任、社區投資等方面的相關社會責任議題。

#### Issues Identification 議題識別

In the form of questionnaires, the management, customers, employees, suppliers and other major stakeholders of Company were invited to evaluate the materiality of each issue from their own perspective. 採取問卷方式，邀請公司管理層、客戶、員工、供應商等主要利益相關方從自身角度評估各議題的重要程度。

#### Issues Evaluation 議題評估

Based on the two dimensions of "Materiality to stakeholders" and "Materiality to the Company", the materiality of issues was ranked by the issue matrix. External experts were invited to participate in the discussion, and 32 material issues were identified as the priorities of the Company's ESG management work, and disclosed in the Report as key items. 基於「議題對利益相關方的重要性」與「議題對本公司的重要性」兩個維度，通過重要性議題矩陣對議題重要性進行排序。邀請外部專家參與討論，確認了32個重要性議題作為本公司社會責任管理工作優先領域，並於本報告中進行重點披露。

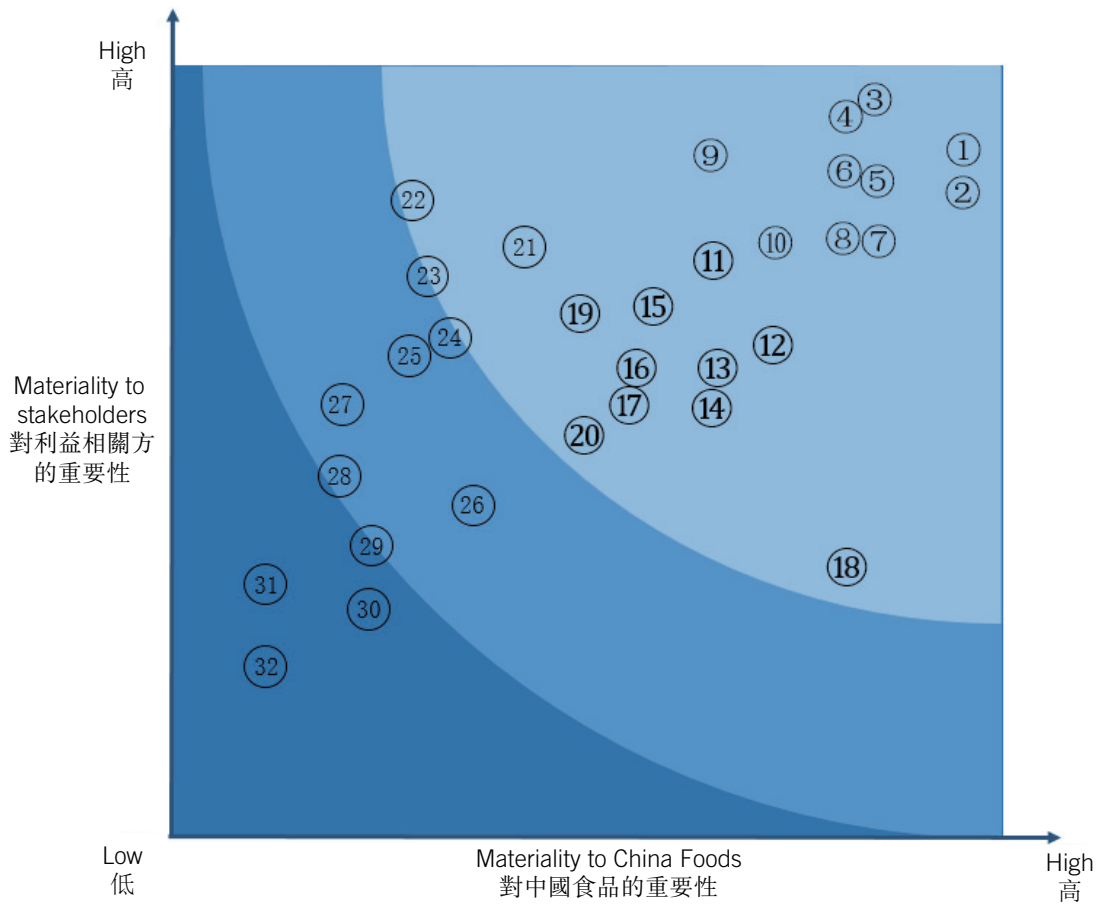
#### Issues Sequence 議題排序

## 2. ESG GOVERNANCE (continued)

### 2.5 Identification of Material Issues (continued)

## 2. ESG治理(續)

### 2.5 重要議題識別(續)



**Materiality Assessment Matrix of the Material ESG Issues of China Foods**  
中國食品ESG實質性議題重要性矩陣



**2. ESG GOVERNANCE (continued)****2.5 Identification of Material Issues (continued)**

- |  |   |  |  |
|--|---|--|--|
| 1. Environmental compliance<br>1. 環保合規   | 2. Legal compliance and ethical operation<br>2. 依法合規與誠信經營                             | 3. Food quality and safety<br>3. 食品質量與安全                                     | 4. Food raw material management<br>4. 食品原材料管理  |
| 5. Hazardous and non-hazardous waste disposal<br>5. 有害、無害廢棄物處理                   | 6. Occupational health and safety<br>6. 職業健康與安全                                       | 7. Regular pandemic prevention and control<br>7. 常態化疫情防控                     | 8. Improving the corporate governance system for sustainable development<br>8. 完善企業可持續發展管治體系 |
| 9. Whole-chain quality control<br>9. 全產業鏈質量管理                                    | 10. Water resources management<br>10. 水資源管理   | 11. Environment and natural resources protection<br>11. 環境與天然資源保護            | 12. Air pollutant emission management<br>12. 大氣污染物排放管理                                       |
| 13. Employment compliance and anti-discrimination<br>13. 僱傭合規與反歧視                | 14. Employees' rights and benefits<br>14. 員工權益與福利                                     | 15. Environmental and social risk management of suppliers<br>15. 供應商環境社會風險管理 | 16. Development of new low-sugar and healthy products<br>16. 低糖、健康新產品開發                      |
| 17. Energy consumption management<br>17. 能源消耗管理                                  | 18. Anti-corruption and anti-money laundering management mechanism<br>18. 反貪污、反洗錢管理機制 | 19. Customer service and communication<br>19. 客戶服務與溝通                        | 20. Board engagement in ESG governance<br>20. 董事會參與 ESG 治理                                   |
| 21. Fair procurement<br>21. 公平採購   | 22. Packaging management<br>22. 包裝物管理   | 23. Consumer privacy protection<br>23. 消費者隱私保護                               | 24. Information safety<br>24. 信息安全   |
| 25. Participation in community development and public charity<br>25. 參與社區發展與公益慈善 | 26. Occupational training and development<br>26. 職業培訓與發展                              | 27. Responsible marketing<br>27. 負責任營銷                                       | 28. Intellectual property protection<br>28. 知識產權保護   |
| 29. Digital transformation and reform<br>29. 數字化轉型與變革                            | 30. Response to climate change risks<br>30. 應對氣候變化風險                                  | 31. Rural revitalization<br>31. 鄉村振興   | 32. Entrenching poverty alleviation achievements<br>32. 扶貧成果鞏固                               |

**2. ESG治理(續)****2.5 重要議題識別(續)**

### 3. GREEN DEVELOPMENT

Nowadays, climate and environmental issues have become a global challenge. Enterprises play a key role in tackling climate change and protecting the Earth. As a leading company in China's beverage industry, China Foods has always put into practice the development philosophy that "lucid waters and lush mountains are invaluable assets", upheld the basic principles of "saving energy resources, reducing pollutant emissions, actively protecting the environment and fulfilling social responsibility", actively implemented environmental protection measures in commercial activities and routine operations, and established a long-term management mechanism from the aspects of effective utilization of water resources, improvement of energy efficiency and reduction of packaging, so as to achieve sustainable development.

#### Special topic: Strive to achieve low-carbon transformation and tackle climate change

In recent years, global climate risks have been increasing, and climate change has become a severe challenge facing all human beings. In this context, China Foods has actively implemented national policies, attached great importance to greenhouse gas emissions during production and operation, and promoted the integration of climate change response into corporate governance, risk management system and routine operations, with focus on the physical and transition risks brought by climate change, according to the suggestions of the Task Force on Climate-related Financial Disclosures (TCFD). Led by technological innovation, China Foods has continuously developed products such as green and healthy drinks, improved its environmental protection capabilities, and contributed to protecting lucid waters and lush mountains and tackling climate change through practical actions.

### 3. 綠色發展

如今，氣候及環境問題已成為全球共同面臨的難題，企業是應對氣候變化、保護地球家園不可或缺的主力軍，中國食品作為中國飲料行業領先企業，始終貫徹「綠水青山就是金山銀山」的發展理念，堅持「節約能源資源、減少污染排放、積極保護環境、履行社會責任」的基本原則，在商業活動及公司日常運營中，積極實踐環保措施，在有效利用水資源、提升能源效率和包裝物減量上，建立起長效管理機制，實現可持續發展。

#### 專題：竭力實現低碳轉型，應對氣候變化

近年來全球氣候風險不斷上升，氣候變化是全人類共同面臨的嚴峻挑戰。中國食品積極落實國家政策，高度重視生產運營過程中溫室氣體排放，主動參照氣候相關財務信息披露工作組(TCFD)建議，圍繞氣候變化帶來的實體風險和轉型風險，推動應對氣候變化融入公司治理、風險管理體系和日常運營，以技術創新引領發展方向，持續開展綠色健康飲品等產品研發，有效提升環保能力水平，為守護綠水青山增磚添瓦，以實際行動為應對氣候變化作出貢獻。

### 3. GREEN DEVELOPMENT (continued)

#### Climate change risk assessment and response

##### 1. Analysis of climate change scenarios

The food and beverage industry is an important industry related to people's livelihood, and its sustainable development and measures to tackle climate change are becoming an important topic for the future development of enterprises in the industry.

##### Impact of value chain

The long industrial chain of food and beverage industry, from production, processing, transportation, packaging, retail to waste disposal, has caused a significant impact on climate change. According to the report released by the Food and Agriculture Organization of the United Nations (UNFAO) at the 26th Conference of the Parties (COP 26) to the UN Framework Convention on Climate Change, the emissions of upstream agriculture and food system in the food and beverage industry accounted for 25% to 30% of the global emissions. As such, the performance of this industry in emission reduction is crucial for achieving the objectives set in the *Paris Agreement*. The national ministries and commissions of China have successively issued relevant regulations on sustainable development of the food and beverage industry, with an aim to urge enterprises to take environmentally friendly measures in practice and actively respond to climate change.

##### Changes in consumption habits

With the increase of consumers' knowledge and awareness of the impact of food production and consumption on the environment, enterprises with a better image in sustainable development will be more likely to win consumers' recognition and increase market share, which helps to encourage enterprises to actively develop climate-friendly products and improve their ESG performance. At present, there are more and more consumers who take into account environmental protection factors when making consumption decisions, more and more products with "carbon label", "healthy formula", "low-carbon packaging" or "zero-carbon emission" on the market, and more and more food and beverage enterprises that disclose their ESG performance in sustainable development reports, implying a green and low-carbon consumption revolution.

### 3. 綠色發展(續)

#### 氣候變化風險評估及應對

##### 1. 氣候變化情景分析

食品和飲料行業是事關民生的重要行業，該行業的可持續發展和應對氣候變化的舉措正在成為行業內企業未來發展的重要話題。

##### 價值鏈影響

食品和飲料行業的長產業鏈條，從生產、加工、運輸、包裝、零售到廢物處置等環節均對氣候變化產生了重大影響。根據聯合國糧農組織(UNFAO)在第26屆聯合國氣候變化大會(COP 26)中發佈的報告，食品和飲料行業的上游農業和糧食系統的排放量佔全球總排放量的25%至30%，該行業的減排表現對實現《巴黎協定》目標至關重要。國家部委也相繼出台食品和飲料行業可持續相關規定，敦促企業在實踐中採取環境友好措施，積極應對氣候變化問題。

##### 消費習慣改變

消費端，消費者對於食品生產和消費對環境影響的認知逐漸增加，可持續發展形象更好的企業將更有希望獲得消費者認可，提升市場份額，這有助於鼓勵企業主動研發氣候友好型產品並提升環境、社會及治理(ESG)表現。目前，越來越多的消費者把環保因素納入消費決策，市場上「碳標籤」、「健康配方」、「低碳包裝」、「零碳版本」的產品越來越多，通過可持續發展報告披露ESG績效的食品和飲料企業也不斷增加，綠色低碳消費革命正在發生。

### 3. GREEN DEVELOPMENT (continued) Climate change risk assessment and response (continued)

#### 2. *Top-level design of climate change response*

##### **Management of climate change risks**

The Board is responsible for the supervision and management of the issues and work related to climate change. The Safety, Quality and Environmental Protection Department is responsible for leading and coordinating the issues related to climate change, and making relevant action plans for climate change response, which will be implemented by relevant departments and subsidiaries.

##### **Strategies of climate change response**

Comprehensively analyze, investigate and check the carbon emission sources of the Company in the whole process of production, transportation and office, and work out relevant action plans; vigorously popularize the use of clean energy to help to achieve the Company's climate change goals.

#### 3. *Goals of climate change response*

In terms of climate change response, the Company has set a long-term goal by 2030 and a phased goal by 2025:

- Cut the carbon emissions per ten thousand yuan (output value) by 30% by 2030, compared to the data of 2020.
- Cut the carbon emissions per ten thousand yuan (output value) by 18% by 2025, compared to the data of 2020.

### 3. 綠色發展(續) 氣候變化風險評估及應對(續)

#### 2. *應對氣候變化頂層設計*

##### **氣候變化風險治理**

董事會對氣候變化的相關議題及工作負有監督管理職責，氣候變化相關議題由安全質量環保部負責牽頭和協調，形成應對氣候變化的相關行動計劃，並由相關部門、子公司進行落實。

##### **應對氣候變化戰略**

圍繞目標全面分析、調查、核算公司在生產、運輸、辦公等全流程的碳排放來源，並形成相關的行動計劃；大力推進清潔能源使用，保障公司氣候變化目標完成。

#### 3. *應對氣候變化目標*

公司制定到2030年的應對氣候變化長期目標，以及到2025年的階段性目標：

- 到2030年萬元產值碳排放較2020年下降30%。
- 到2025年萬元產值碳排放較2020年下降18%。

### 3. GREEN DEVELOPMENT (continued) Climate change risk assessment and response (continued)

#### 4. Identification of climate change risks

### 3. 綠色發展(續) 氣候變化風險評估及應對(續)

#### 4. 氣候變化風險識別

Risk categories 風險類別	Risk description 風險描述	Time dimension 時間維度	Impact on strategy, business and finance 對戰略、業務及財務的影響
Policy risk 政策風險	National policies which urge food enterprises to reduce emissions 國家頒佈政策敦促食品企業減排	Medium-and long-term 中、長期	The Company will set medium-and long-term strategies and short-term goals, and work with suppliers to implement/achieve them 公司將制定中長期戰略及短期目標，與供應商伙伴共同按照計劃嚴格實施落地
Technical risk 技術風險	Green plant projects and green beverage development to achieve green operation 綠色工廠項目及綠色飲品研發，實現綠色運營	Medium-and long-term 中、長期	Diversify the Company's technical methods and directions of energy saving and carbon reduction, increase the production and utilization of clean energy, and raise the costs of product research and development 豐富公司節能降碳技術手段與方向，加大清潔能源生產及利用，產品研發成本提升
Market risk 市場風險	More and more consumers take into account environmental protection factors when making consumption decisions 越來越多的消費者把環保因素納入消費決策	Medium-and long-term 中、長期	Carry out low-carbon management in the whole process of product development, production, sales and after-sales service, improve the traceability and transparency of carbon footprint, and increase management costs 從產品研發、生產、銷售及售後全流程實施低碳化管理，提升碳足跡可追隨性與透明度，增加管理成本
Reputation risk 聲譽風險	The Company is engaged in the food and beverage industry, which is an important industry related to people's livelihood 公司屬食品和飲料行業，是事關民生的重要行業	Long-term 長期	Low fault tolerance in green and low-carbon development and food safety, and high correlation with the Company's brand reputation 在綠色低碳及食品安全方面容錯率低，與公司品牌聲譽高度相關



### 3. GREEN DEVELOPMENT (continued)

#### Climate change risk assessment and response (continued)

##### 4. Identification of climate change risks (continued)

### 3. 綠色發展(續)

#### 氣候變化風險評估及應對(續)

##### 4. 氣候變化風險識別(續)

Risk categories 風險類別	Risk description 風險描述	Time dimension 時間維度	Impact on strategy, business and finance 對戰略、業務及財務的影響
Acute risk 急性風險	<p>The Group's business in coastal areas may be adversely affected by typhoons and sea level risk 集團沿海區域業務可能受到台風、海平面上升帶來的不利影響</p> <p>The sustained high temperature weather in some areas has a negative impact on the working environment of employees 部分地區持續高溫天氣對公司僱員工作環境帶來不利影響</p>	Long-term 長期	Make contingency plans 制定應急預案
Chronic risk 慢性風險	<p>The Group's business in areas with frequent droughts and floods may be faced with operation and production risks such as waterlogging, low temperature and drainage 集團在干旱、洪澇頻發區域的業務，可能存在大量積水、溫度過低以及排水等生產運營風險</p> <p>The Group's supply chain may be in extreme weather areas, which may cause risks 集團供應鏈可能處於極端天氣區域而帶來的風險</p>	Long-term 長期	

### 3. GREEN DEVELOPMENT (continued)

#### Climate change risk assessment and response (continued)

##### 5. Countermeasures for climate change risks

### 3. 綠色發展(續)

#### 氣候變化風險評估及應對(續)

##### 5. 氣候變化風險應對舉措

Risk categories 風險類別	Countermeasures 應對措施
Policy risk 政策風險	<ul style="list-style-type: none"> <li>Set up a Leading Group and a Working Group of Carbon Peaking and Carbon Neutrality at the Company level and the plant level</li> <li>公司及下屬工廠均成立碳達峰、碳中和領導小組和工作小組</li> <li>Develop China Foods ESG strategy and action plan</li> <li>制定中國食品ESG戰略與行動規劃</li> <li>Release China Foods White Paper on ESG</li> <li>發佈中國食品ESG白皮書</li> <li>Disclose environmental data such as energy consumption and carbon emission in strict accordance with the rules and reporting guidelines of regulatory agencies every year</li> <li>每年嚴格按照監管機構的規則及匯報指引，高質量的公開披露耗能、碳排放等環境數據</li> <li>Improve the management system of energy conservation and emission reduction, and prepare the <i>Specifications for the Management of Energy Consumption Quota</i></li> <li>完善節能減排管理體系，編製本公司《用能定額管理規範》</li> <li>Take an active part in carbon emission trading</li> <li>積極參與碳排放權交易</li> </ul>
Technical risk 技術風險	<ul style="list-style-type: none"> <li>Actively use renewable energy and improve energy efficiency</li> <li>積極利用再生能源，提升能源使用效率</li> <li>Reduce the carbon footprint of products and increase green labels</li> <li>降低產品的碳足跡及增加綠色標籤</li> <li>Optimize the production process to reduce the use and emission of CO<sub>2</sub>, including carrying out pilot projects of replacing carbon dioxide with nitrogen for pressure preparation in the pull can production line of some plants. Currently, Sichuan Plant has completed the transformation, which can reduce carbon dioxide emissions by 190 tonnes throughout the year</li> <li>優化生產工藝減少CO<sub>2</sub>的使用和排放，包括在部分工廠試點推進氮氣替代二氧化碳用於拉罐生產線備壓，目前四川廠已完成改造，全年可以減少二氧化碳排放190噸</li> <li>Improve the utilization of vehicle loads and optimize the route through the intelligent logistics task assignment system to reduce the carbon emissions of vehicles</li> <li>利用智能物流派工系統，提升車輛裝重利用率、優化路線，減少送貨車輛的碳排放</li> </ul>

### 3. GREEN DEVELOPMENT (continued)

#### Climate change risk assessment and response (continued)

##### 5. Countermeasures for climate change risks (continued)

### 3. 綠色發展(續)

#### 氣候變化風險評估及應對(續)

##### 5. 氣候變化風險應對舉措(續)

Risk categories 風險類別	Countermeasures 應對措施
	<ul style="list-style-type: none"> <li>Save energy and reduce consumption by making full use of new energy-saving technologies, including reusing the waste heat generated in the process of production to reduce the consumption of steam and energy such as heat; popularizing the use of biogas generated from sewage treatment for heating in the sewage treatment process, and reducing energy consumption and carbon emissions</li> <li>利用新的節能技術，實現節能降耗。包括利用生產過程中的餘熱重複利用，減少蒸汽使用量和熱能等能源消耗；推廣利用污水處理過程中產生的沼氣，用於污水處理過程加熱，降低能耗，降低碳排放量</li> </ul>
Market risk 市場風險	<ul style="list-style-type: none"> <li>Strengthen the research and development of green and low-carbon drinks</li> <li>加大綠色低碳飲品研發力度</li> <li>Refine the assessment indicator for energy conservation, that is, divide the energy consumption per unit product into energy consumption per unit product (sparkling water), energy consumption per unit product (water products) and energy consumption per unit product (preform products), so as to make assessment more precise and scientific</li> <li>細化節能考核指標，將原來的單位產品耗能一項指標，分解為汽水產品單位產品耗能指標、水產品單位產品耗能指標和瓶坯產品單位產品耗能指標，使考核更加精細科學</li> </ul>
Reputation risk 聲譽風險	<ul style="list-style-type: none"> <li>Organize public service activities with the characteristics of China Foods, explore more stories behind products, and enhance the Company's green and healthy corporate image</li> <li>策劃有中國食品特色的公益行動，賦予產品更多的背後故事，提升公司綠色健康企業形象</li> </ul>
Extreme weather risk 極端天氣風險	<ul style="list-style-type: none"> <li>Work out the <i>Contingency Plan for Extreme Weather and Atmospheric Environment</i></li> <li>制定了《極端天氣大氣環境應急預案》</li> <li>Heighten the flood control steps and improve the resistance to natural disasters</li> <li>加高防洪防汛台階，提高抵抗自然的災害能力</li> <li>Develop risk prevention and control measures for safety under the situation of supply guarantee in extremely cold winter</li> <li>制定極寒保供形勢下冬季安全風險防控措施</li> </ul>

### 3. GREEN DEVELOPMENT (continued) Climate change risk assessment and response (continued)

#### 5. Countermeasures for climate change risks (continued)

**Case: We Care about green and low carbon – COFCO Coca-Cola Sichuan Plant became a “Low Carbon + Action” response entity**

案例：綠色低碳我們在乎－中糧可口可樂四川廠成為低碳+行動響應企業

In November 2022, China Foods Sichuan Plant became a “Low Carbon + Action” response entity and won the honorary title of “Fashion Brand” at the press conference of “Tan Hui Tian Fu Low Carbon+ Action” sponsored by Chengdu Ecological Environment Bureau and Chengdu Commerce Bureau.

2022年11月，中國食品四川廠在成都市生態環境局、市商務局主辦的「碳惠天府之低碳+行動」發佈會上分別成為和榮獲「低碳+行動」響應企業、「風尚品牌」榮譽稱號。

Chengdu is the first city in China that proposes a carbon benefit mechanism, which combines the concepts of “credit rewards for public carbon emission reduction” and “development and operation of project carbon emission reduction”. As one of the first leading enterprises joining the mechanism, COFCO Coca-Cola Sichuan Plant fully advocated green and low-carbon behaviors, and guided the public to live a low-carbon life, which has helped to attract more than 700,000 users for the “Tan Hui Tian Fu” platform.

成都市在國內首創提出構建以「公眾碳減排積分獎勵、項目碳減排量開發運營」為雙路徑的碳普惠機制。中糧可口可樂四川廠作為首批龍頭企業加入聯動，全面倡導綠色低碳行為，引導公眾踐行低碳生活，已助力「碳惠天府」平台吸引超70萬用戶參與。

#### 3.1 Water Resources Management

The Company has always attached great importance to water conservation, actively created the “3R” model of water resources, and continuously improved the utilization rate of water for production. In order to make more effective use of water resources, the Company and its subsidiaries have formulated and improved relevant procedures and specifications for water resources management, established a water-saving solution database, and strengthened the water management system and mechanism; analyzed the water resources management and practices of first-class enterprises, and established their own evaluation system of water resources utilization; greatly improved the utilization efficiency of water resources through upgrading technologies such as reclaimed water recycling.

During the Reporting Period, the Company set the phased and long-term goals of water resources management and took appropriate measures, in order to further strengthen water management.

### 3. 綠色發展(續) 氣候變化風險評估及應對(續)

#### 5. 氣候變化風險應對舉措(續)

**Case: We Care about green and low carbon – COFCO Coca-Cola Sichuan Plant became a “Low Carbon + Action” response entity**

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#### 3.1 水資源管理

本公司始終高度重視節水工作，積極落實水資源“3R”模式打造，持續提升生產用水利用率。為更有效利用水資源，公司及下屬單位制定完善水資源管理相關程序與規範，建立節水方案庫，強化用水管理體系與機制；對標分析一流企業水資源管理與實踐，建立自身水資源利用評估體系；通過中水回收等用水工藝升級手段大幅提升水資源利用效率。

報告期內，為進一步加強用水管理，本公司設定了水資源管理階段性與長期目標並採取相關措施。

### 3. GREEN DEVELOPMENT (continued)

#### 3.1 Water Resources Management (continued)

##### 3.1.1 Goals of Water Resources Management

###### Phased goals

- Cut the water consumption per ten thousand yuan (output value) by 8% by 2025, compared to the data of 2020.
- Continue to maintain 100% compliance of all self-owned plants and foundries with wastewater discharge standards.

###### Long-term goals

- Cut the water consumption per ten thousand yuan (output value) by 15% by 2030, compared to the data of 2020.
- Achieve 100% water return by 2030.

##### 3.1.2 Measures for Water Resources Management

During the Reporting Period, the Company took the following major measures (without limitation), in order to further strengthen the conservation and recycling of water resources:

- Prepare the Company's *Guide for Water Balance Tests* to improve the effectiveness of water balance tests and standardize the procedures of water balance tests;
- Formulate the Company's *Specifications for the Management of Water Consumption Quota* to further promote water conservation and improve the water resources management system;
- Study and discuss the water consumption of plants for the production of different products and product mixes, thus providing a basis for setting the water consumption targets;

### 3. 綠色發展(續)

#### 3.1 水資源管理(續)

##### 3.1.1 水資源管理目標

###### 階段性目標

- 到2025年，萬元產值水耗將較2020年下降8%。
- 持續保持所有自有工廠與代工廠廢水排放100%達標。

###### 長期目標

- 到2030年，萬元產值水耗較2020年下降15%。
- 到2030年，實現水回饋100%。

##### 3.1.2 水資源管理舉措

報告期內，為進一步加強水資源節約與循環利用，本公司採取的主要措施包括但不限於：

- 編製本公司《水平衡測試指南》，提升水平衡測試效果，標準化水平衡測試程序；
- 編製完成本公司《用水定額管理規範》，進一步推動節水工作，完善水資源管理體系；
- 研究探討工廠在生產不同品種的產品及產品組合的情況下水消耗情況，為下一步工廠制定用水目標提供依據；



### 3. GREEN DEVELOPMENT (continued)

#### 3.1 Water Resources Management (continued)

##### 3.1.2 Measures for Water Resources Management (continued)

- Establish a database of best water conservation practices. During the Reporting Period, 48 best water conservation practices were promoted. Most of them have been put into use in 20 plants of COFCO Coca-Cola, and the rest will be promoted after feasibility confirmation;
- Promote 8 technical measures for water conservation throughout the year, which is expected to save 160,000 tonnes water;
- Require each plant to carry out the water resources management project once every five years to evaluate the supply and vulnerability of water resources, thus ensuring the safety and long-term effective supply of water. In 2022, seven plants carried out the water resources management project; and
- Introduce the internationally accepted *AWS International Water Stewardship Standard*. In 2022, one plant conducted self-assessment.

#### 3.2 Energy Management

In strict accordance with the *Energy Conservation Law of the People's Republic of China* and other relevant laws and regulations, the Company has established an energy management system, incorporated energy conservation requirements into the whole process of production and operation, strengthened technological transformation and upgrading, increased the use of gas boilers, utilization of PV and recycling of biogas, and improved energy efficiency, thus becoming a resource-saving and environmentally friendly enterprise.

During the Reporting Period, the Company set the phased and long-term goals of energy management and took appropriate measures, in order to further strengthen energy management.

### 3. 綠色發展(續)

#### 3.1 水資源管理(續)

##### 3.1.2 水資源管理舉措(續)

- 建立節水最佳實踐方案庫，報告期間內共推廣48項節水最佳實踐，大部分已在中糧可口可樂20家工廠分別實施，其餘項目將在確認可行性後推廣；
- 全年推進8項節水技術措施，預計可節水16萬噸左右；
- 為了保證公司的產品用水安全及長期有效供應，所有工廠每5年進行一次水資源管理項目，對水資源的供應及脆弱性進行評估，2022年有7家工廠進行水資源管理項目；及
- 引入全球通用的《可持續水資源管理標準AWS》。2022年完成1家工廠的自我評估。

#### 3.2 能源管理

本公司嚴格依照《中華人民共和國節約能源法》等法律法規要求，制定能源管理制度，將節約能源要求落實到生產運營全周期全過程，加強技術升級改造，增加燃氣鍋爐使用、光伏利用及沼氣回收利用，提高能源使用的效率，建設資源節約型、環境友好型企業。

報告期內，為進一步加強能源管理，本公司設定了能源管理階段性及長期目標，並採取相關措施。

### 3. GREEN DEVELOPMENT (continued)

#### 3.2 Energy Management (continued)

##### 3.2.1 Goals of Energy Management

###### Phased goals

- Cut the energy consumption per ten thousand yuan (output value) by 10% by 2025, compared to the data of 2020.
- Install PV devices on all roofs suitable for the installation of PV devices.
- Install solar PV devices on all roofs of new plants.
- Achieve a coverage rate of 100% of sewage biogas recycling projects.

###### Long-term goals

- Cut the energy consumption per ten thousand yuan (output value) by 16% by 2030, compared to the data of 2020.

##### 3.2.2 Measures for Energy Management

During the Reporting Period, the Company took the following major measures (without limitation), in order to further strengthen the energy conservation, emission reduction and low-carbon operation of new projects:

- Develop the *Green Procurement System* to ensure that the newly purchased raw materials and equipment meet the relevant environmental protection and energy conservation standards;
- Formulate the *Specifications for Energy Consumption Quota*, and the *Standard Operating Procedures for Energy Management, Management Rules for Energy Conservation and Environmental Protection* and other system documents for plants to further manage the energy conservation of plants;
- Formulate the *Standard Operating Procedures for Vehicle Oil Consumption Control* to reduce energy consumption during transportation;

### 3. 綠色發展(續)

#### 3.2 能源管理(續)

##### 3.2.1 能源管理目標

###### 階段性目標

- 到2025年，萬元產值能耗較2020年下降10%。
- 適合安裝光伏發電設備的屋面，100%完成安裝光伏發電設備。
- 新建工廠屋面100%設計安裝太陽能光伏發電設備。
- 污水沼氣利用項目覆蓋率100%。

###### 長期目標

- 到2030年，萬元產值能耗較2020年下降16%。

##### 3.2.2 能源管理舉措

報告期內，為進一步加強新建項目的節能減排及低碳運行，本公司採取的主要措施包括但不限於：

- 制定《綠色採購制度》，保證新採購的原料及設備符合相關的環保及節能標準要求；
- 制定《用能定額規範》以及各工廠的《能源管理標準操作程序》、《節能環保管理制度》和《能源管理SOP》等體系文件，進一步對各工廠進行節能管理；
- 制定《車輛油耗控制標準操作程序》，保證車輛運輸過程中的節能降耗；

### 3. GREEN DEVELOPMENT (continued)

#### 3.2 Energy Management (continued)

##### 3.2.2 Measures for Energy Management (continued)

- Formulate the *Management Measures for the Use of Energy Conservation and Environmental Protection Funds* to ensure that the energy conservation and environmental protection inputs and funds of all plants are used for the specified purpose.

#### 3.3 Emissions and Waste Management

Emission and waste reduction is one of the important ways for the Company to pursue green development. We strictly abide by the environment-related laws and regulations, including the *Environmental Protection Law of the People's Republic of China*, the *Air Pollution Prevention and Control Law of the People's Republic of China*, the *Water Pollution Prevention and Control Law of the People's Republic of China*, the *Law of the People's Republic of China on Prevention and Control of Environmental Pollution by Solid Waste*, the *Law of the People's Republic of China on Environmental Impact Assessment*, etc. The Company has independently formulated the *Management Measures for the Operation and Maintenance of Air Pollution Prevention and Control Facilities*, *COFCO Coca-Cola Regulations on Waste Management* and *COFCO Coca-Cola Visual Guide for Hazardous Waste Management* to further strengthen emission and waste management. On the basis of improving its own environmental management system, the Company constantly explores feasible emission-reducing technologies and techniques for its operational processes, and strives to reduce the environmental impact caused by production and operation activities. During the Reporting Period, the Company did not have any major violations of environmental emission standards.

The Company has adopted internationally recognized environmental management standards to manage its environmental effects. All subordinate production units have established and operated environmental management systems in accordance with ISO14001 standards and accredited by third-party authorities designated by the Coca-Cola Company.

During the Reporting Period, the Company set phased and long-term goals and took appropriate measures, in order to further strengthen waste management.

### 3. 綠色發展(續)

#### 3.2 能源管理(續)

##### 3.2.2 能源管理舉措(續)

- 制定了《節能環保費用使用管理辦法》，保證各廠的節能環保投入以及節能環保資金的專款專用。

#### 3.3 排放物及廢棄物管理

減少排放物和廢棄物是本公司綠色發展的重要路徑之一，我們嚴格遵守《中華人民共和國環境保護法》、《中華人民共和國大氣污染防治法》、《中華人民共和國水污染防治法》、《中華人民共和國固體廢物污染環境防治法》及《中華人民共和國環境影響評價法》等環境領域的法律法規。公司自主制定了《大氣污染防治設施運行維護管理辦法》、《中糧可口可樂飲料有限公司廢棄物料管理制度》和《中糧可口可樂飲料有限公司危險廢物管理可視化指導手冊》，進一步強化對排放物、廢棄物的管理。在完善自身環境管理制度的基礎上，公司不斷探索運營過程中可行的減排技術及工藝，努力降低因生產運營活動對環境造成的影響。本報告期內，本公司未發生環境排放重大違規事件。

本公司採用國際認可的環境管理標準開展環境管理工作，下屬各生產單位均已按照ISO14001標準建立並運行環境管理體系，且均通過了可口可樂公司制定的第三方機構審核認證。

報告期內，為進一步加強廢棄物管理，本公司設定了階段性及長期目標，並採取相關措施。

### 3. GREEN DEVELOPMENT (continued)

#### 3.3 Emissions and Waste Management (continued)

##### 3.3.1 Goals of Waste Management

###### Phased goals

- Reduce the emissions of hazardous waste per ten thousand yuan (output value) by 3% by 2025, compared to the data of 2022.
- Reduce the output of hazardous waste per ten thousand yuan (output value) by 10% by 2025, compared to the data of 2022.

###### Long-term goals

- Ensure that all recyclable waste in the plants will be recycled as social resources by 2030.
- Reduce the output of hazardous waste per ten thousand yuan (output value) by 30% and achieve 100% compliant disposal of hazardous waste by 2030.
- Achieve 100% harmless disposal of kitchen waste pursuant to local requirements by 2030.

##### 3.3.2 Measures for Waste Management

During the Reporting Period, the Company took the following major measures (without limitation), in order to further strengthen waste management:

- Carry out classified management of waste by classifying waste into general non-recyclable waste, recyclable waste, hazardous waste and kitchen waste, realize compliant disposal of general non-recyclable waste, and actively promote non-recyclable waste reduction and resource reuse projects;

### 3. 綠色發展(續)

#### 3.3 排放物及廢棄物管理(續)

##### 3.3.1 廢棄物管理目標

###### 階段性目標

- 到2025年，萬元產值有害廢棄物排放量較2022年度下降3%。
- 到2025年，萬元產值有害廢棄物產生量較2022年下降10%以上。

###### 長期目標

- 到2030年持續保持工廠內可回收垃圾100%實現社會化資源再利用。
- 到2030年，萬元產值的有害廢棄物產生量下降30%，有害廢棄物持續保持100%合規處置。
- 到2030年持續保持廚餘垃圾按照當地要求實現100%無害化處置。

##### 3.3.2 廢棄物管理舉措

報告期內，為進一步廢棄物管理，本公司採取的主要措施包括但不限於：

- 按照一般不可回收、可回收、危險廢棄物、廚餘垃圾，對所有廢棄物進行分類管理，一般不可回收垃圾實現合規處置，積極推動不可回收垃圾減量化及資源再利用項目；

### 3. GREEN DEVELOPMENT (continued)

#### 3.3 Emissions and Waste Management (continued)

##### 3.3.2 Measures for Waste Management (continued)

- Realize the full replacement of lead-acid batteries by lithium batteries, and reduce the output of hazardous waste per unit of output value by more than 5%;
- Complete the low-nitrogen transformation of a total of 19 gas boilers in the 20 plants, install low-nitrogen boilers for the new plant in Guizhou, and adopt emission standards stricter than the local standard requirements for all boilers;
- Equip the sewage treatment systems of all plants with odor collection and treatment facilities to collect and dispose of the odor generated in the process of sewage treatment;
- Complete the installation of VOC treatment facilities in all plants, collect, process and discharge VOC generated from techniques including preforms, bottle blowing and coding in the production process according to the emission standards, and install new VOC treatment facilities for new production lines;
- Study and promote a total of 4 energy-saving and emission-reducing solutions, including filling temperature rising, air compressor heat recovery, power consumption reduction in power supply and comprehensive energy-saving measure of packaging machine. Two of them have been put into use in all plants of COFCO Coca-Cola, and the other two will be promoted after the pilot project is completed;

### 3. 綠色發展(續)

#### 3.3 排放物及廢棄物管理(續)

##### 3.3.2 廢棄物管理舉措(續)

- 大力推廣鋰電替代鉛酸蓄電池的，危險廢棄物的產生量大幅下降，單位產值的危險廢棄物產生量下降5%以上；
- 下轄20間工廠的19台燃氣鍋爐的進行低氮改造，新建貴州工廠配置低氮鍋爐，所有鍋爐的排放標準均嚴於各地的地方標準要求；
- 所有工廠的污水處理系統均安裝了臭氣收集處理設施，對污水處理過程產生的異味進行收集處理；
- 所有工廠均完成VOC治理設備安裝。對生產過程中的瓶坯、吹瓶、噴碼等工藝產生的VOC進行收集並處理達標排放。後續新安裝生產線均將配套安裝新的VOC治理設備；
- 全年共進行了4項節能減排方案的研究推廣，包括：灌裝溫度提升、空壓機熱回收、減少供電環節電能消耗、包裝機綜合節能措施，其中2項已在中糧可口可樂各工廠進行開始實施，其餘兩項在試點得經驗後進行推廣；



### 3. GREEN DEVELOPMENT (continued)

#### 3.3 Emissions and Waste Management (continued)

##### 3.3.2 Measures for Waste Management (continued)

- Carry out the pilot project of PET bottle weight reduction. At present, the weight reduction of 300ml bottles have been completed, which is expected to save raw material and reduce waste by a total of 342 tonnes throughout the year; and
- Organize two trainings on hazardous waste management and one training on hazardous waste management records by making full use of COFCO resources.

### 3. 綠色發展(續)

#### 3.3 排放物及廢棄物管理(續)

##### 3.3.2 廢棄物管理舉措(續)

- 開展PET瓶減重試點，目前已完成300ml瓶的減重工作，預計全年可以節省原材料及減少廢棄物共342噸；及
- 充分利用中糧集團資源進行了2次危險廢棄物管理培訓，和1次有關有害廢棄物管理台帳的培訓。

#### Case: Recycling and reuse of waste cans

##### 案例:廢品易拉罐回收處理和再利用

The Company performs fine management of the waste cans from production lines, which are uniformly delivered to and briquetted by the cans supplier and then sold to the aluminum factory for treatment. The downstream waste products are returned to the upstream aluminum factory by taking advantage of the supplier's resources, thus realizing the recycling of waste aluminum cans. In the future, we will further explore and promote the relegation and utilization of waste cans.

公司將生產線上的廢品易拉罐進行精細化管理，統一回收給易拉罐供應商，由易拉罐供應商進行壓塊，並賣給鋁材廠處理。利用供應商的資源優勢，將下游廢品返還給我們的上游鋁材廠，實現了廢品鋁罐的再利用。未來，我們將繼續在廢品易拉罐的保級利用方面做更多的探索和推進。



Fine Management of Waste Cans  
廢品易拉罐精細化管理

### 3. GREEN DEVELOPMENT (continued)

#### 3.4 Ecological Protection

China Foods strictly abides by relevant national laws, pays attention to each link of pollutant and emission treatment in the process of production and operation, carries out environmental impact assessment, and actively organizes thematic activities on environmental protection to avoid or minimize the negative impact of production activities on the water, soil and natural ecological environment.

With an aim to further strengthen ecological protection, the Company took the following major measures (without limitation) and achieved the following results (without limitation):

- The Company promoted cleaner production audit. Xinjiang Plant has completed the cleaner production audit, and Tianjin Plant and Hebei Plant have started to prepare for the audit, which is expected to be completed from the end of 2022 to the beginning of 2023;
- In order to prevent the impact of sewage pipe network on soil, the Company required each plant to inspect its sewage pipe network with advanced testing methods once every five years. In 2022, 3 plants completed the inspection of sewage pipe network;
- In order to improve the Company's environmental emergency response capability, all of the 20 plants organized an emergency drill training in 2022. All plants were required to revise their respective environmental emergency plan once every three years. In 2022, 7 plants revised their respective environmental emergency plan and filed it with the local environmental authority;
- In order to prevent the impact of operation activities on soil, the Company carried out soil tests. In 2022, 6 plants completed soil investigation, showing that operation activities had no impact on soil.

### 3. 綠色發展(續)

#### 3.4 落實生態保護

中國食品嚴格遵守國家相關法律，在實際生產運營中重視污染物、排放物的各個處理環節，落實環境影響評估，並積極開展參與環境保護主題活動，以避免或最小化生產活動對水土自然生態環境造成負面影響。

本公司為進一步落實生態保護，採取的主要措施及取得的成果包括但不限於：

- 推進清潔生產審核工作，新疆工廠已經完成清潔生產審核，天津廠、河北廠已開始進行審核準備工作，預計2022年底到2023年年初可以完成審核；
- 為了防止污水管網對於土壤造成影響，所有工廠每5年用先進的測試方法開展一次污水管網的檢測工作，2022年有3家工廠完成污水管網排查工作；
- 為了提升公司環境應急處置能力，2022年全部20家工廠進行了1次應急演練培訓。所有工廠每3年進行一次環境應急預案的修訂工作，2022年有7家工廠完成環境應急預案的修訂並在當地環境局進行備案；
- 為了防止運作中對於土壤的影響，公司開展土壤檢測工作，2022年有6家工廠完成了土壤調查工作，調查表明運作沒有對土壤造成影響。

### 3. GREEN DEVELOPMENT (continued)

#### 3.4 Ecological Protection (continued)

During the Reporting Period, the Company was recognized by all sectors of society and received several awards and honors by its unremitting efforts in the fields of energy conservation, consumption reduction and ecological and environmental protection.

### 3. 綠色發展(續)

#### 3.4 落實生態保護(續)

報告期間內，本公司在節能降耗、生態環保領域的不懈努力獲得了社會各界肯定，榮獲多項獎項和榮譽。

Award 獎項	Plant 工廠	Awarding agency 頒獎機構
Excellent Enterprise on Energy Saving in China's Food Industry in 2022 2022年中國食品行業節能優秀企業獎	Chongqing Plant, Gansu Plant, Hebei Plant, North China Plant, Central China Plant, Heilongjiang Plant, Inner Mongolia Plant, Shandong Plant, Shanxi Plant, Shaanxi Plant, Sichuan Plant and Xinjiang Plant 重慶廠、甘肅廠、河北廠、華北廠、華中廠、黑龍江廠、內蒙廠、山東廠、山西廠、陝西廠、四川廠、新疆廠	China Beverage Industry Association 中國飲料工業協會
Title of Energy-saving Enterprise in Gansu Province 甘肅省節水型企業稱號	Gansu Plant 甘肅廠	China Beverage Industry Association 中國飲料工業協會
Title of Hu'nan Provincial "Green Plant" 湖南省級「綠色工廠」榮譽稱號	Central China Plant 華中廠	China Beverage Industry Association 中國飲料工業協會
Changsha Water-saving Demonstration Unit 長沙市節水示範載體榮譽	Central China Plant 華中廠	China Beverage Industry Association 中國飲料工業協會
Benchmarking Industrial Enterprise for Water-saving in Heilongjiang Province 黑龍江省工業節水標桿企業	Heilongjiang Plant 黑龍江廠	China Beverage Industry Association 中國飲料工業協會

**3. GREEN DEVELOPMENT (continued)****3.4 Ecological Protection (continued)****3. 綠色發展(續)****3.4 落實生態保護(續)**

<b>Award 獎項</b>	<b>Plant 工廠</b>	<b>Awarding agency 頒獎機構</b>
Benchmarking Industrial Enterprise for Water-saving in Heilongjiang Province 黑龍江省工業節水標桿企業	Heilongjiang Plant 黑龍江廠	China Beverage Industry Association 中國飲料工業協會
Model Enterprise for Ecological and Environmental Protection Contribution in Jilin Province 吉林省生態環保公益貢獻標兵企業	Jilin Plant 吉林廠	China Beverage Industry Association 中國飲料工業協會
Shandong Provincial “Green Warehouse” Certification 山東省級「綠色倉庫」認證	Shandong Plant 山東廠	China Beverage Industry Association 中國飲料工業協會
Shandong Provincial Green Plant 山東省級綠色工廠	Shandong Plant 山東廠	China Beverage Industry Association 中國飲料工業協會
Sichuan Provincial Green Plant 四川省級綠色工廠	Sichuan Plant 四川廠	China Beverage Industry Association 中國飲料工業協會
High-integrity Enterprise in Environmental Protection in Sichuan Province 四川省環保誠信企業	Sichuan Plant 四川廠	China Beverage Industry Association 中國飲料工業協會
Social Contribution Pioneer in Sichuan Province 四川省企業社會貢獻先鋒	Sichuan Plant 四川廠	China Beverage Industry Association 中國飲料工業協會
Excellent Enterprise on Food Safety and Quality 食品安全與質量優秀企業	Tianjin Plant 天津廠	China Beverage Industry Association 中國飲料工業協會

### 3. GREEN DEVELOPMENT (continued)

#### 3.4 Ecological Protection (continued)

Overview of the Company's Environmental Key Performance  
in 2022<sup>(Notes)</sup>:

Indicator 指標名稱	Unit 單位	2022 2022年	2021 2021年
SO <sub>2</sub> emissions SO <sub>2</sub> 排放量	tonnes 噸	1.90	1.91
NO <sub>x</sub> emissions NO <sub>x</sub> 排放量	tonnes 噸	8.45	9.49
Particulate Matter (PM) emissions 顆粒物(PM)排放量	tonnes 噸	0.83	1.02
Total direct CO <sub>2</sub> emissions CO <sub>2</sub> 直接排放總量	tonnes 噸	10,644.53	11,533.25
Total direct CH <sub>4</sub> emissions CH <sub>4</sub> 直接排放總量	tonnes 噸	566.55	537.06
Total direct GHG emissions 公司溫室氣體直接排放總量	tonnes of CO <sub>2</sub> e 噸二氧化碳當量	42,313.30	40,172.70
Total indirect GHG emissions 公司溫室氣體間接排放總量	tonnes of CO <sub>2</sub> e 噸二氧化碳當量	217,051.38	236,195.85
Total GHG emissions 公司溫室氣體排放總量	tonnes of CO <sub>2</sub> e 噸二氧化碳當量	259,364.68	276,368.55
Total hazardous waste produced 公司所產生的有害廢棄物總量	tonnes 噸	171.25	198
Hazardous waste produced per million yuan of revenue 百萬元營業收入所產生的有害廢棄物量	tonnes/million yuan 噸／百萬元	0.0001	0.0124
Total non-hazardous waste produced 公司所產生的無害廢棄物總量	tonnes 噸	7,978	6,029
Non-hazardous waste produced per million yuan of revenue 百萬元營業收入所產生的無害廢棄物量	tonnes/million yuan 噸／百萬元	0.004	0.378
Total amount of purchased electricity 公司外購用電總量	MWh 兆瓦時	317,891.36	339,391.16
Consumption of natural gas 天然氣消耗量	cubic meters 立方米	4,888,661.62	4,123,100.00
Diesel consumption 柴油使用量	tonnes 噸	1,784.25	1,874.58
Gasoline consumption 汽油消耗量	tonnes 噸	141.68	140.39
Total purchased heat 外購熱力總量	Mkj 百萬千焦	210,053.34	264,848.38
Total comprehensive energy consumption 綜合能源消費總量	tonnes of standard coal 噸標煤	55,570.17	59,194.38

### 3. 綠色發展(續)

#### 3.4 落實生態保護(續)

2022年本公司環境類關鍵績效  
概覽<sup>(備註)</sup>:

### 3. GREEN DEVELOPMENT (continued)

#### 3.4 Ecological Protection (continued)

##### Overview of the Company's Environmental Key Performance in 2022<sup>(Notes)</sup>: (continued)

Indicator 指標名稱	Unit 單位	2022 2022年	2021 2021年
Total comprehensive energy consumption per product 單位產品的綜合能源消費總量	tonnes of standard coal/tonnes 噸標煤/噸	0.00847	
Total water consumption 公司耗水總量	tonnes 噸	9,730,410,174.37	10,444,628.93
Water consumption intensity per unit of product 單位產品耗水密度	litre/litre 升/升	1.496	1.494
Total amount of packaging materials used in finished products 制成品所用包裝材料的總量	tonnes 噸	274,000	267,000
Amount of packaging materials used in finished products per production unit 制成品所用包裝材料每生產單位佔量	gram/litre 克/升	42.130	38.185

#### Notes:

Environmental data covers the offices of Beijing headquarters of China Foods in COFCO Tower and 20 plants across China. Guizhou Plant is newly included, as compared with the coverage in 2021. All kinds of emissions are from the operation of offices, production of products and energy consumption and emissions from own motor vehicles.

The calculation of various environmental emissions is based on the *COFCO Technical Guidelines for Accounting of Carbon Emissions*, the *Guidelines for Accounting and Reporting Greenhouse Gas Emissions from China Food, Tobacco, Alcohol, Beverage and Purified Tea Manufacturing Enterprises (Trial)* issued by the National Development and Reform Commission, and the *Technical Guidelines for Compilation of the List of Air Pollutant Emissions from Road Motor Vehicles* issued by the Ministry of Ecology and Environment. The above guidelines mainly refer to the relevant requirements under technical documents such as *IPCC Guidelines for National Greenhouse Gas Inventories in 2006*, *Provincial Greenhouse Gas Inventories*, and *Calculation Method and Reporting Guidance on Greenhouse Gas Emission by Enterprises for Power Generation Facilities*. The calculation method is consistent with the prevailing international and domestic greenhouse gas accounting methodology and working procedures, and is in line with the actual operation and production of the Company.

Due to the increase in the Company's production in 2022, both of the total comprehensive energy consumption and water consumption further increased as compared with those in 2021.

The total energy consumption is calculated according to the relevant conversion factors provided in the National Standard of the People's Republic of China – *General Principles for the Calculation of Comprehensive Energy Consumption* (GB/T2589-2020).

### 3. 綠色發展(續)

#### 3.4 落實生態保護(續)

##### 2022年本公司環境類關鍵績效概覽<sup>(備註)</sup>: (續)

#### 備註：

環境數據涵蓋中國食品北京總部中糧大廈辦公職場及全國共20家工廠，較2021年相比新納入了貴州廠。各類排放均來源於公司辦公運營、產品生產以及自有機動車輛能耗排放。

各類環境排放計算方法依據《中糧集團碳排放核算技術指南》、國家發改委發佈的《食品、煙草及酒、飲料和精製茶企業溫室氣體排放核算方法與報告指南(試行)》以及生態環境部《道路機動車大氣污染物排放列表編制技術指南》。上述指南重點參考了《2006年IPCC國家溫室氣體清單指南》、《省級溫室氣體清單》及《企業溫室氣體排放核算方法與報告指南發電設施》等技術文件的相關要求。其中的計算方法保持與現行國際、國內溫室氣體核算方法學及工作程序的協調一致，並貼合公司實際經營生產。

由於2022年度本公司產量增加，因此綜合能源消耗總量、耗水量均較2021年進一步提升。

能源消耗總量據根據中華人民共和國國家標準《綜合能耗計算通則(GB/T2589-2020)》中提供的有關換算因子計算得出。



## 4. TALENT FOCUS

Talent is the most valuable resource of the Company. Hence, the Company has long been committed to the “contributor-oriented” talent development philosophy. The Company strictly abides by the *Labor Law of the People's Republic of China*, the *Labor Contract Law of the People's Republic of China* and other laws and regulations, consistently provides employees with a sound career development platform, a proven training system, a competitive salary package and all necessary welfares and benefits, gives top priority to the development of talent resources, and strengthens the role of talents in leading development, with a view to promoting the common development of the Company and its employees.

### 4.1 Building Equitable and Diverse Teams

The Company strictly abides by the laws and guidelines, including the *Labor Law of the People's Republic of China*, *Labor Contract Law of the People's Republic of China*, and *Provisions on the Prohibition of Using Child Labor*, and sets eligibility requirements pursuant to its internal regulations and based on position needs to recruit talents. The Company is committed to providing fair and open employment opportunities for those who meet its recruitment conditions, and respects the candidates' right to choose their positions based on their own will. We do not set discriminative or restrictive requirements on age, gender, ethnicity or native place during recruitment, treat employees with different backgrounds equally, and are committed to creating a workplace atmosphere featuring diversity, thus ensuring recruitment information transparency, fair recruitment process, and excellence-based recruitment.

The Company strictly abides by the relevant laws and regulations such as the *Provisions on the Prohibition of Using Child Labor*, as well as the international and domestic norms, rules and regulations on the prevention of child labor or forced labor and the relevant norms, rules and regulations on the prevention of child labor or forced labor applicable in the regions where it operates, resolutely prohibits the employment and use of child labor, and combats any form of forced labor. The Company has established a standardized recruitment information collection and approval process, carefully examined the age of candidates, and eradicated child labor and forced labor. As of December 31, 2022, the Company had a total of 19,243 full-time employees, with a labor contract signing rate of 100%.

## 4. 聚焦人才

人才是本公司最寶貴的資源。一直以來，本公司堅持「以貢獻者為本」的人才發展理念，嚴格遵守《中華人民共和國勞動法》、《中華人民共和國勞動合同法》等法律法規，堅持為員工提供良好的職業發展平台和完整的培訓體系、具有競爭力的薪酬收入和一切必要的保障性權益待遇，把人才資源開發放在最優先位置，強化人才引領發展的推動作用，以促進實現企業與員工的共同發展。

### 4.1 建設公平與多元團隊

本公司嚴格遵守《中華人民共和國勞動法》、《中國人民共和國勞動合同法》、《禁止使用童工規定》等法律、準則，按照公司內部相關規定及崗位需要設置招聘條件，開展人才招聘工作。本公司承諾為社會各界滿足招聘條件的人士提供公平、公開的就業機會，並尊重應聘者自願選擇崗位權利。我們在招聘中不設置年齡、性別、民族、籍貫等帶有歧視性、限制性的錄用條件，平等對待不同背景的員工，致力營造多元化的職場氛圍，確保招聘信息公開、招聘流程公正及招聘人員擇優錄用。

本公司嚴格遵守《禁止使用童工規定》等相關法律法規及防止童工或強制勞工的國際通行、國家及運營所在地相關準則、規則、條例，堅決禁止僱傭和使用童工，反對任何形式的強制勞動。建立了規範的人員招聘信息收集及審批流程，認真審查應聘者年齡，不招收童工、不強制用工。截至2022年12月31日，本公司共有全職員工19,243人，勞動合同簽訂率100%。



## 4. TALENT FOCUS (continued)

## 4.1 Building Equitable and Diverse Teams (continued)

## Employment of the Company during 2021-2022:

## 4. 聚焦人才(續)

## 4.1 建設公平與多元團隊(續)

2021-2022年本公司員工僱傭情況：

Indicator 指標名稱	Unit 單位	2022 2022年	2021 2021年
Total number of employees 員工總數	person 人	19,243	19,189
<b>By gender</b> 按性別劃分			
Number of male employees 男性員工人數	person 人	13,579	13,600
Number of female employees 女性員工人數	person 人	5,664	5,589
<b>By age</b> 按年齡劃分			
Aged 29 or below 29歲及以下	person 人	3,971	4,219
Aged 30-39 30-39歲	person 人	9,097	9,276
Aged 40-49 40-49歲	person 人	4,769	4,405
Aged 50-54 50-54歲	person 人	972	846
Aged 55 or above 55歲及以上	person 人	434	443
<b>By region</b> 按地區劃分			
Number of employees in North China 華北地區員工人數	person 人	5,210	5,227
Number of employees in East China 華東地區員工人數	person 人	2,588	2,543
Number of employees in West China 華西地區員工人數	person 人	4,898	4,929
Number of employees in Central China 華中地區員工人數	person 人	1,943	1,785
Number of employees in South China 華南地區員工人數	person 人	30	6
Number of employees in Northeast China 東北地區員工人數	person 人	4,574	4,699

#### 4. TALENT FOCUS (continued)

##### 4.1 Building Equitable and Diverse Teams (continued)

###### Employee Turnover of the Company during 2021-2022:

#### 4. 聚焦人才(續)

##### 4.1 建設公平與多元團隊(續)

###### 2021-2022年本公司員工流失情況：

Indicator 指標名稱	Unit 單位	2022 2022年	2021 2021年
Employee turnover rate for the year 員工年度流失率	% %	17.9	16.4
<b>By gender</b> 按性別劃分			
Turnover rate of male employees 男性員工流失率	% %	14.2	12.9
Turnover rate of female employees 女性員工流失率	% %	3.7	3.5
<b>By age</b> 按年齡劃分			
Turnover rate of employees aged 29 or below 29歲及以下員工流失率	% %	8.40	8.0
Turnover rate of employees aged 30-39 30-39歲員工流失率	% %	8.25	7.5
Turnover rate of employees aged 40-49 40-49歲員工流失率	% %	1.18	0.9
Turnover rate of employees aged 50-54 50-54歲員工流失率	% %	0.06	0.04
Turnover rate of employees aged 55 or above 55歲及以上員工流失率	% %	0.01	0.01
<b>By region</b> 按地區劃分			
Turnover rate of employees in North China 華北地區員工流失率	% %	4.42	4.4
Turnover rate of employees in East China 華東地區員工流失率	% %	2.78	2.6
Turnover rate of employees in West China 華西地區員工流失率	% %	5.44	4.3
Turnover rate of employees in Central China 華中地區員工流失率	% %	1.93	1.5
Turnover rate of employees in South China 華南地區員工流失率	% %	0.02	0
Turnover rate of employees in Northeast China 東北地區員工流失率	% %	3.30	3.6

#### 4. TALENT FOCUS (continued)

##### 4.2 Occupational Safety and Health

Always upholding the policy of “putting prevention first and combining prevention with treatment”, the Company strictly puts into practice the guiding principles from relevant documents of the State and COFCO in relation to occupational health, and has formulated the *Management Regulations on Work Safety and Occupational Health*. The Regulations require the plants under the Company to carry out occupational hazard testing for the positions exposed to occupational hazards every year, make reasonable position transfers for employees who are not suitable for their original jobs in a timely manner, provide workers with suitable labor protection articles such as goggles, helmets, safety gloves, safety shoes, safety belts, earplugs and so on, and strengthen daily occupational health training and continuously improve employees’ awareness of occupational health protection by taking the opportunity of “Occupational Disease Awareness Week” and “Work Safety Month”.

Furthermore, the Company arranges annual check-ups for employees of the headquarters, subsidiaries and plants, as well as annual occupational health check-ups for employees engaged in certain types of work. In accordance with the relevant requirements, the Company keeps employees’ medical records for subsequent follow-ups.

In order to improve its occupational health and safety management, the Company requires all its subsidiaries and plants to establish and operate an occupational health and safety management system. By the end of 2022, all 20 production units under the Company had been accredited by OHSAS18001 occupational health and safety management system.

#### 4. 聚焦人才(續)

##### 4.2 保障職業安全與健康

本公司始終堅持「預防為主、防治結合」的方針，嚴格落實國家、中糧集團關於職業健康工作的相關文件精神，建立了《安全生產與職業衛生管理規定》。規定要求本公司下屬工廠每年對職業危害崗位開展職業危害檢測，及時對不適合原工作崗位的員工進行合理調崗，為作業人員配備適合的勞動防護用品如護目鏡、安全帽、安全手套、安全鞋、安全帶、耳塞等必要防護物資；積極利用「職業病宣傳周」及「安全生產月」契機，加強日常職業衛生培訓力度，不斷提升員工職業衛生防護意識。

本公司為總部、各附屬公司、各工廠的所有員工安排年度體檢，對特殊工種員工則每年安排職業健康體檢，並按照相關要求對其檔案進行保存以便記錄跟蹤。

為加強本公司的職業健康和安全管理水平，本公司要求各下屬公司及工廠建立並運行職業健康安全管理体系。截至2022年底，本公司範圍內20家生產單位全部通過OHSAS18001職業健康安全管理体系的認證。

## 4. TALENT FOCUS (continued)

## 4.2 Occupational Safety and Health (continued)

Indicator 指標名稱	Unit 單位	2022 2022年	2021 2021年	2020 2020年
Number of deaths due to work in the past three years 過去三年因公亡故人數	person 人	0	1	0
Proportion of deaths due to work in the past three years 過去三年因公亡故人數佔比	% %	0	0.005	0

Indicator 指標名稱	Unit 單位	2022 2022年
Number of days lost due to work-related injuries during the year 本年度因工傷導致損失的工作日數	day 日	0
Coverage rate of physical examination 員工體檢覆蓋率	% %	100

## 4.2.1 Promoting Work Safety

The Company thoroughly puts into practice the guiding rules from General Secretary Xi Jinping's important instructions on work safety, and fully implements the arrangements of the CPC Central Committee and the State Council. In accordance with national laws and regulations such as *Opinions of the CPC Central Committee and the State Council on Promoting the Reform and Development in Work Safety*, *Work Safety Law*, *Regulations on the Reporting and Investigation of Work Safety Accidents*, *Administrative Regulations on the Work Safety of Construction Projects*, and *Interim Measures for the Supervision and Administration of Work Safety of Central Enterprises*, the Company has prepared and improved the *Standards for the Investigation of Hidden Dangers in Industrial Chain*, *Management Measures for Work Safety Accidents*, *Quality Accidents and Environmental Events*, and *Measures for QHSE Rewards and Punishments*, optimized and revised the *Emergency Management Measures*, constantly strengthened the grid safety responsibility system, improved the *List of Job Safety Responsibilities* which covers 51 posts, and defined and highlighted the responsibilities of defense lines at all levels. More than 16,000 work safety responsibility agreements have been signed step by step, covering all employees, which guarantees the sustained and effective operation of the work safety management system. The Company was stable in terms of work safety throughout the year.

## 4. 聚焦人才(續)

## 4.2 保障職業安全與健康(續)

## 4.2.1 推進安全生產

本公司深入貫徹習近平總書記關於安全生產的重要指示批示精神，全面落實黨中央、國務院部署，依照《中共中央國務院關於推進安全生產領域改革發展的意見》、《安全生產法》、《生產安全事故報告和調查處理條例》、《建設工程安全生產管理條例》及《中央企業安全生產監督管理暫行辦法》等國家法律法規，編製完善《產業鏈隱患排查標準》、《生產安全事故、質量事故、環境事件管理辦法》、《QHSE獎懲辦法》，優化修訂《應急管理辦法》，不斷健全網格化安全責任制，完善《崗位安全責任清單》覆蓋51個崗位，「橫到邊、縱到底」，明確並突出安全各級防線職責，逐級簽署安全生產責任書16000多份，覆蓋全員，層層壓實責任，保證安全生產管理體系持續有效運行。公司全年安全生產形勢總體穩定。

#### 4. TALENT FOCUS (continued)

##### 4.2 Occupational Safety and Health (continued)

###### 4.2.1 Promoting Work Safety (continued)

In order to fulfill its responsibility of work safety, the Company set the goals for work safety responsibility from three aspects: zero death, parallel development of mechanization, automation, informatization and intelligence and improvement of safety culture, and put forward supporting measures in 2022.

#### 4. 聚焦人才(續)

##### 4.2 保障職業安全與健康(續)

###### 4.2.1 推進安全生產(續)

為有效落實安全生產責任，2022年，本公司圍繞「零死亡事故」、「四化並進建設」及「提升安全文化」三方面制定了安全生產責任目標，並提出配套措施。

##### Goals for work safety responsibility 安全生產責任目標

“Zero death”  
「零死亡」事故

##### Supporting measures taken to achieve the goals 為實現目標所開展的配套措施

1. Learned General Secretary Xi Jinping's important exposition on work safety through the meetings of the Party Committee of COFCO Coca-Cola and the meetings of the Party organizations of bottling plants. All 20 plants organized the learning activity themed by Saving Lives is of Paramount Importance – Learning General Secretary Xi Jinping's Important Exposition on Work Safety to improve the political stance of employees, and strengthen the importance and urgency of work safety. Cumulatively, we learned General Secretary Xi Jinping's important exposition on work safety and watched the TV feature film “Saving Lives is of Paramount Importance” for 72 times, which covered a total of more than 7,300 participants, thus building a solid defense line of thought and consciousness for work safety;
1. 通過中糧可樂黨委會議、裝瓶廠黨組織會議，學習習近平總書記關於安全生產的重要論述，20家工廠組織學習《生命重於泰山——學習習近平總書記關於安全生產重要論述》，提高整治站位，加強做好安全生產工作的重要性與緊迫性，累計學習習近平總書記關於安全生產重要論述、觀看《生命重於泰山》電視專題片72次，7,300多人參加學習，築牢安全生產思想與意識防線；
2. Took work safety as the first topic of the meetings of the Party Committee of COFCO Coca-Cola, the office meetings held by the General Manager and the operation analysis meetings, and created a sound atmosphere that work safety must be emphasized at every meeting. The leading body led by the Party secretary and CEO organized a total of 30 meetings to listen to work safety reports, discuss and make arrangements for work safety, solve major problems, and provide resource support; the Party secretary and CEO led the leading members to conduct thorough investigation into grassroots enterprises, and check and provide guidance on work safety;
2. 將安全生產作為中糧可口可樂黨委會、總經理辦公會、運營分析會的首項議題，形成逢會必講安全的良好氛圍。黨委書記、CEO帶頭領導班子累計組織30次會議，聽取安全生產工作匯報，研究和部署安全生產工作，組織解決主要問題，提供資源保障；黨委書記、CEO帶動班子成員深入基層企業調研，必先檢查並指導安全生產工作；

## 4. TALENT FOCUS (continued)

## 4.2 Occupational Safety and Health (continued)

## 4.2.1 Promoting Work Safety (continued)

## 4. 聚焦人才(續)

## 4.2 保障職業安全與健康(續)

## 4.2.1 推進安全生產(續)

Goals for work safety responsibility (continued)  
安全生產責任目標(續)Supporting measures taken to achieve the goals (continued)  
為實現目標所開展的配套措施(續)

3. Prepared and revised 14 safety system documents, covering risk classification, contractor management, supervision and inspection, hidden danger investigation and management, accident management, etc., constantly improved the safety system, and strengthened compliance management and organizational guarantee. COFCO Coca-Cola added the number of full-time safety officers to 3, each bottling plant had four full-time safety officers, and the proportion of registered safety engineers was up to 42.5%, providing reliable talent guarantee for safety and sustainable development;
3. 制定、修訂包括風險分級、承包商管理、監督檢查、隱患排查治理、事故管理等安全制度文件14項，持續健全安全制度體系，加強合規性管理持續強化組織保障，中糧可口可樂安全專職人員增加到3人，各裝瓶廠配備4名安全專職人員，註冊安全工程師配備比例達到42.5%，為安全與可持續發展提供可靠的人才保障；
4. Constantly improved the institutional system, and formulated *COFCO Coca-Cola Management Specifications for Gas Safety* and *COFCO Coca-Cola Management Specifications for Equipment Overhaul Safety* to promote the standardization and tabulation of gas management and overhaul operations. The three-level system of regulations, measures and guidelines/standards has been further improved, and 51 system documents cover the whole-process elements such as source control, process monitoring, support guarantee and end-of-pipe control;
4. 不斷健全制度體系，制定《中糧可口可樂燃氣安全管理規範》、《中糧可口可樂設備大修安全管理規範》，推動燃氣管理、大修作業標準化、表單化。規定、辦法、指南／標準三級制度體系更加健全，51項制度文件涵蓋源頭管控、過程監控、支持保障與末端治理全過程要素；

## 4. TALENT FOCUS (continued)

## 4.2 Occupational Safety and Health (continued)

## 4.2.1 Promoting Work Safety (continued)

## 4. 聚焦人才(續)

## 4.2 保障職業安全與健康(續)

## 4.2.1 推進安全生產(續)

Goals for work safety responsibility (continued)  
安全生產責任目標(續)Supporting measures taken to achieve the goals (continued)  
為實現目標所開展的配套措施(續)

5. Made an annual safety training plan, covering hazardous operations, mechanical safety, in-plant traffic, electrical safety, safety culture development, behavior-based safety observation, etc. Eight categories of personnel participated in the training, including core teams, grass-roots managers, safety managers, hazardous operation workers, personnel in key positions, general employees, interested parties and others. By combining offline and online channels, we arranged for more than 32,000 persons to learn safety knowledge and skills through cascade training in specialized companies, bottling plants, workshops (departments) and teams (posts), so as to further study and strengthen the tasks and responsibilities of work safety management at all levels and promote the building of all staff's ability to perform their duties;
5. 制定年度安全培訓計劃，包括危險作業、機械安全、廠內交通、電氣安全、安全文化建設、行為安全觀察等，培訓對象覆蓋核心團隊、基層管理人員、安全管理人員、危險作業人員、關鍵崗位人員、一般從業人員、相關方、其他人員等八類人員。採用線下、線上相結合的方式，通過專業化公司、裝瓶廠、車間(部門)、班組(崗位)逐級瀑布式培訓，組織32,000多人次學習安全知識與技能，進一步學習和強化各層級安全生產管理任務和責任，促進全員履職能力建設；
6. Intensified the on-site supervision and inspection, conducted monthly review of online videos, and organized mutual inspection of videos among plants to follow up rectifications. Pursuant to the *Standards for the Investigation of Hidden Dangers in Industrial Chain*, bottling plants organized comprehensive inspections, special inspections, seasonal inspections, and daily inspections, and carried out special investigations such as gas safety inspection, centralized management of hazardous chemicals, and large-scale safety investigation and management to identify and control hidden dangers in a timely manner;
6. 加大現場「四不兩直」監督檢查力度，持續每月線上視頻倒查，以及組織工廠視頻互查，跟進整改落實。裝瓶廠使用《產業鏈隱患排查標準》組織綜合檢查、專項檢查、季節性檢查、日常檢查等，並開展燃氣安全檢查、危化品集中整治、安全大排查大整治等專項排查，及時發現並治理隱患；



#### 4. TALENT FOCUS (continued)

##### 4.2 Occupational Safety and Health (continued)

###### 4.2.1 Promoting Work Safety (continued)

#### 4. 聚焦人才(續)

##### 4.2 保障職業安全與健康(續)

###### 4.2.1 推進安全生產(續)

Goals for work safety responsibility (continued) 安全生產責任目標(續)	Supporting measures taken to achieve the goals (continued) 為實現目標所開展的配套措施(續)
	<p>7. Constantly improved the comprehensive emergency response capability, carried out the vulnerability assessment of emergency response capability, identified the current situation of emergency management, analyzed and found out the shortcomings, made an annual targeted drill plan, and arranged 76 emergency drills for eight major risks, including mechanical injury, fire, falling accident, poisoning and suffocation, electric shock, vehicle injury, lifting injury and collapse. Continuously improved the capacity of on-site disposal, special disposal and comprehensive disposal by increasing the frequency of drills, training emergency teams and providing advanced emergency materials and equipment.</p> <p>7. 不斷提升綜合應急處突能力，開展應急能力脆弱性評估，識別應急管理現狀，分析並查找不足，有針對性制定年度演練計劃，開展機械傷害、火災、高處墜落、中毒窒息、觸電、車輛傷害、起重傷害、墜物坍塌等八類重大風險突發事件應急演練76次。通過加大演練頻次，鍛煉應急隊伍，配備先進應急物資裝備等，不斷提升現場處置、專項處置、綜合處置的整體能力。</p>
<p>Parallel development of mechanization, 1. automation, informatization and intelligence 「四化」(機械化、自動化、信息化、智能化)並進</p>	<p>All of the 20 bottling plants completed the “intelligent safety monitoring” system project and put it into operation, including electronic locks in confined spaces and electronic locks added to the entrance for high-altitude operations to improve the safety level of dangerous operations; intelligent video systems introduced in logistics areas to actively identify unsafe behaviors, monitor and correct hidden dangers such as workers in the logistics area deviating from the prescribed route, not wearing safety helmets, or not wearing reflective vests, so as to achieve early identification, timely correction, and timely treatment;</p> <p>1. 20家裝瓶廠全部完成「安全智能化監控」項目建設並上線運行，包括有限空間電子鎖、高處作業進入點增加電子鎖，提升危險作業本質安全水平；物流區域引入智能視頻系統，主動識別不安全行為，監控並糾正物流區域作業人員未按規定路線行走、未戴安全帽、未穿反光背心等隱患，做到早識別、早糾正、早治理；</p> <p>2. All of the 20 bottling plants built the dangerous operation management information system, so as to realize online approval of the entire dangerous operations, conduct monitoring and video review, regulate operations, improve approval efficiency, reduce process risks, and raise the acceptance rate of dangerous operations.</p> <p>2. 20家裝瓶廠完成危險作業管理信息化系統建設，實現危險作業全程在線審批、實施監控與視頻倒查，規範作業行為、提高審批效率、降低過程風險，提升危險作業合格率。</p>

## 4. TALENT FOCUS (continued)

## 4.2 Occupational Safety and Health (continued)

## 4.2.1 Promoting Work Safety (continued)

## 4. 聚焦人才(續)

## 4.2 保障職業安全與健康(續)

## 4.2.1 推進安全生產(續)

Goals for work safety responsibility (continued)  
安全生產責任目標(續)Supporting measures taken to achieve the goals (continued)  
為實現目標所開展的配套措施(續)Improvement of safety culture  
提升安全文化

1. Carried out the activity of “top leaders safety talk”, to demonstrate the Company’s emphasis and attitude on safety through safety commitment, safety publicity and safety practice, and improve the leading and exemplary role of top leaders to a new level. During the year, COFCO Coca-Cola and 20 plants completed a total of 68 safety talks by “top leaders”, with 6,100 participants;
1. 持續推行「一把手」講安全活動，通過承諾安全、宣講安全、踐行安全，彰顯企業對安全的重視和態度，將一把手的安全引領和表率作用提升到新的高度。中糧可樂、20家工廠共完成「一把手」講安全68次，6,100人次參與；
2. Organized the “Quality and Safety Month” activity and carried out 27 on-site activities themed by safety publicity and consulting day, with 2,030 participants; posted charity posters and played 25 safety videos; carried out 14 activities themed by “Door-to-Door Safety Delivery”, “Safety Message from Employees’ Families” and family safety day, with 950 participants; organized 34 safety culture publicity activities such as “Lecture”, “Open Day” and “Knowledge Contest”, with 5,403 participating;
2. 持續組織「質量安全月活動」，開展安全宣傳諮詢日現場活動27次，2,030人次參加；張貼公益海報及播放安全視頻25部；開展「進門入戶送安全」、「員工家屬安全寄語」和家庭安全日活動14次，950人次參與；組織「大講堂」、「開放日」、「知識競賽」等34場，5,403人次積極參加；
3. All of the 20 bottling plants set up safety accident warning rooms as warning education bases, which are used to learn typical accident cases and for warning education for violators so as to enhance the sense of ritual in warning education. The plants encouraged and motivated employees to report more than 1,000 hidden dangers and minor accidents, and made rectifications by analogy to address the underlying causes of accidents.
3. 20家裝瓶廠全部建立安全事故警示室，將其作為警示教育基地，學習典型事故案例，以史為鑒，牢記教訓，以及用於「三違」人員警醒警示教育，增強警示教育儀式感。鼓勵並激勵員工提報隱患與小事故1,000餘項，舉一反三整改，解決事故根本性問題。

## 4. TALENT FOCUS (continued)

### 4.2 Occupational Safety and Health (continued)

#### 4.2.2 Safeguarding Occupational Health

Always upholding the policy of “putting prevention first and combining prevention with treatment”, the Company strictly puts into practice the guiding principles from relevant documents of the State and COFCO in relation to occupational health, and has formulated the *Management Regulations on Work Safety and Occupational Health*. The Regulations require the plants under the Company to carry out occupational hazard testing for the positions exposed to occupational hazards every year, make reasonable position transfers for employees who are not suitable for their original jobs in a timely manner, provide workers with suitable labor protection articles such as goggles, helmets, safety gloves, safety shoes, safety belts, earplugs and so on, and strengthen daily occupational health training and continuously improve employees’ awareness of occupational health protection by taking the opportunity of “Occupational Disease Awareness Week” and “Work Safety Month”.

Furthermore, the Company arranges annual check-ups for employees of the headquarters, subsidiaries and plants, as well as annual occupational health check-ups for employees engaged in certain types of work. In accordance with the relevant requirements, the Company keeps employees’ medical records for subsequent follow-ups. In 2022, there was no work-related disease case.

### 4.3 Focus on Talent Development and Experience

China Foods always attaches great importance to talent training, adheres to employment equality and diversity, promotes the market-oriented reform of personnel selection and employment, develops the orientation of “performance towards position”, and establishes perfect career development channels and employee training systems to boost employees’ fast growth. Meanwhile, we actively care for employees, organize condolence activities, enrich employees’ spare time life, and constantly increase employees’ sense of belonging and well-being.

## 4. 聚焦人才(續)

### 4.2 保障職業安全與健康(續)

#### 4.2.2 保障職業健康

本公司始終堅持「預防為主、防治結合」的方針，嚴格落實國家、中糧關於職業健康工作的相關文件精神，建立了《安全生產與職業衛生管理規定》。規定要求本公司下屬工廠每年對職業危害崗位開展職業危害檢測，及時對不適合原工作崗位的員工進行合理調崗，為作業人員配備適合的勞動防護用品如護目鏡、安全帽、安全手套、安全鞋、安全帶、耳塞等必要防護物資；積極利用「職業病宣傳周」、「安全生產月」契機，加強日常職業衛生培訓力度，不斷提升員工職業衛生防護意識。

本公司為總部、各附屬公司、各工廠的所有員工安排年度體檢，對特殊工種員工則每年安排職業健康體檢，並按照相關要求對其檔案進行保存以便記錄跟蹤。2022年未發生職業病病例。

### 4.3 注重人才發展與體驗

中國食品始終高度重視人才培養，堅持平等僱傭、多元融合的用人原則，全面推選選人用人市場化改革，樹立「有為才有位」導向，建立完善的職業發展通道和員工培訓體系，助力員工快速成長。同時積極關心關愛員工，開展慰問活動，豐富業餘生活，不斷提升員工歸屬感和幸福感。

## 4. TALENT FOCUS (continued)

### 4.3 Focus on Talent Development and Experience (continued)

#### 4.3.1 Reinforcing Talent Training

In accordance with internal management regulations such as the *Training Management System*, the Company carries out work related to talent development. Each plant has designated persons who are specifically responsible for the implementation of employee training programs. The Company's training is broadly categorised as internal and external training, which include internal training provided by the superior unit COFCO and the Company; external training for employees provided by external trainers and external open courses learnt by employees. The training mainly includes new employee training, general skill training, professional skill training and leadership training, detailed below:

New employee training  
新員工培訓

Orientation training, including centralized training organized by the Company and professional training organized by various departments

為新入職員工提供的入職培訓，包括公司統一組織的集中培訓和各部門安排的專業培訓

General skill training  
通用技能培訓

Training to improve the work efficiency and occupational skills of employees

為提升員工工作效率和職業化技能開展的培訓

Professional skill training  
專業技能培訓

Training to enhance professional skills, including technical and R&D-based training

為提升員工專業工作技能開展的培訓，包括技術系列和研發系列培訓等

Leadership training  
領導力培訓

Training to enhance the leadership ability of the Company's management staff

為提升公司管理人員領導能力而組織的培訓

## 4. 聚焦人才(續)

### 4.3 注重人才發展與體驗(續)

#### 4.3.1 強化人才培養

本公司依照內部《培訓管理制度》等管理規定，開展人才發展相關工作，我們在各工廠設有專人專崗推進落實員工培訓項目的實施。本公司的培訓分為內訓、外訓兩種形式，內訓包括上級領導單位中糧和本公司內部組織的培訓；外訓包括公司聘請外部培訓師為員工提供的培訓以及員工參加的外部公開課學習。培訓內容主要包括：新員工培訓、通用技能培訓、專業技能培訓、領導力培訓，具體如下：

#### 4. TALENT FOCUS (continued)

##### 4.3 Focus on Talent Development and Experience (continued)

###### 4.3.1 Reinforcing Talent Training (continued)

The Company's employee training during 2021-2022 is as follows:

#### 4. 聚焦人才(續)

##### 4.3 注重人才發展與體驗(續)

###### 4.3.1 強化人才培養(續)

2021年-2022年，本公司員工培訓情況如下：

Indicator 指標名稱	Unit 單位	2022 2022年	2021 2021年
Total number of training hours for the year 本年度公司培訓總學時數	hour 小時	1,529,642	1,131,824.1
Average training hours per employee participating in training for the year 本年度公司參與培訓的每位員工人均受訓時長	hour 小時	79.49	59.1
Amount of expenses invested in training for the year 本年度培訓所投入的經費	0'000 yuan 萬元	7200	938.63
<b>Total number of training hours by class content</b> 按課程內容劃分的培訓人次			
Professional skill training 專業力培訓	hour 小時	1,002,418	675,997.5
Leadership training 領導力培訓	hour 小時	36,959	50,166.5
New employee training 新員工培訓	hour 小時	41,418	71,216.2
General skill training and other training 通用技能及其他培訓	hour 小時	351,007	271,664.5
Strengthening Enterprise by Learning 學習強企	hour 小時	97,840	62,779.2

#### 4. TALENT FOCUS (continued)

##### 4.3 Focus on Talent Development and Experience (continued)

###### 4.3.1 Reinforcing Talent Training (continued)

The Company's employee training during 2021-2022 is as follows: (continued)

#### 4. 聚焦人才(續)

##### 4.3 注重人才發展與體驗(續)

###### 4.3.1 強化人才培養(續)

2021年-2022年，本公司員工培訓情況如下：(續)

Indicator 指標名稱	Unit 單位	2022 2022年	2021 2021年
<b>Percentage of employees trained by gender and employee category</b> 按性別、僱員類別劃分的受訓僱員百分比			
Percentage of male employees trained 男性受訓僱員百分比	% %	70.93	70.92
Percentage of female employees trained 女性受訓僱員百分比	% %	29.07	29.08
Percentage of management staff trained 管理人員受訓僱員百分比	% %	1.00	1.06
Percentage of professional technicians trained 專業技術人員受訓僱員百分比	% %	91.35	91.20
Percentage of administrative staff trained 行政崗人員受訓僱員百分比	% %	7.65	7.74
<b>Average training hours per employee by gender and employee category</b> 按性別、僱員類型劃分的每名僱員完成受訓的平均時數			
Average training hours of male employees 男性員工人均受訓時數	hour 小時	81.13	58.93
Average training hours of female employees 女性員工人均受訓時數	hour 小時	79.31	59.5
Average training hours of management staff 管理人員人均受訓時數	hour 小時	81.78	64.89
Average training hours of professional technicians 專業技術人員人均受訓時數	hour 小時	80.54	59.14
Average training hours of administrative staff 行政崗人員人均受訓時數	hour 小時	81.17	57.78

## 4. TALENT FOCUS (continued)

### 4.3 Focus on Talent Development and Experience (continued)

#### 4.3.2 Protecting Employee Benefits

The Company effectively protects the benefits and rights of employees in accordance with the laws, and has compiled and published a *Staff Handbook* to give employees a comprehensive insight to the Company's corporate culture, corporate values, human resources management system, employee benefits and rights, and other matters. In view of this, the Company has taken several measures, including but not limited to the followings:

- In terms of employee communication, the Company has established an employee communication and complaint mechanism to ensure that employees can express their concerns and opinions through secure channels;
- In terms of security benefits, the Company has established a complete security and welfare system for all employees, including pension insurance, medical insurance, maternity insurance, work-related injury insurance, unemployment insurance, housing provident fund, commercial medical insurance, etc., so as to reduce the worries of employees and increase their enthusiasm for work and sense of belonging to the Company; and
- In terms of working hours management, the Company has put into place systems such as attendance/leave management regulations, and implemented the approval system of special working hours in various regions in accordance with the law. If any abnormality is found, we will immediately communicate with the head of the responsible department and give a warning, and also arrange for employee(s) who work overtime to take days off or get an overtime pay.

## 4. 聚焦人才(續)

### 4.3 注重人才發展與體驗(續)

#### 4.3.2 保護員工權益

本公司依法切實保障員工福利與權益，編製並公開發佈了《員工手冊》，幫助員工全面了解企业文化、企業價值觀、人力資源管理制度、員工的福利待遇和權益保障等標準。為此，本公司開展了包括但不限於以下的若干舉措：

- 在員工溝通方面，本公司設有專門的員工溝通和申訴機制，保證員工能夠通過合理途徑提出自身的要求和意見；
- 在保障性待遇方面，本公司為全體員工提供完善的保障福利體系，包括養老保險、醫療保險、生育保險、工傷保險、失業保險、住房公積金、商業醫療保險等，為員工減少後顧之憂，增加員工們的工作積極性和歸屬感；及
- 在工時管理方面，本公司建立了考勤及休假管理規定等相關制度，並按照法律規定在各地進行特殊工時的審批，如發現異常情況立即與主管部門負責人進行溝通並提出警告，同時安排加班員工進行調休或支付加班費。



## 5. SUPPLY CHAIN MANAGEMENT

For the sake of outstanding product quality and safety and to control risks from the source, the Company sticks to a strict supervision over quality and safety of the supply chain. The Company is committed to building an honest, green and sustainable supply chain system in cooperation with the suppliers, and to continuously refining operation and management performance of ourselves and our partners.

### 5.1 Goals of Supply Chain Management

China Foods incorporates ESG management concepts and goals into its supply chain management and co-building procedures, and, by virtue of its leading position in the industry chain, influences a wider range of stakeholders to engage in the refinement of ESG management and jointly promote the sustainable development of the industry.

Goals: By 2030, to establish a complete supplier management system, with the application of business audit, technical quality audit, and social responsibility audit, and strengthen ESG management, incorporate ESG elements into supplier management factors, and continue promoting supplier sustainable development projects.

### 5.2 Measures for Supply Chain Management

The Company has established strict access standards for suppliers, and set up a supplier management system, to implement a full-life-cycle supplier management and a consolidated effective selection, evaluation and audit of suppliers, and has incorporated ESG elements into supplier management, and made improvements in terms of response to and management of environmental and social risks of suppliers.

## 5. 供應鏈管理

為了保障公司的產品質量安全，從源頭控制風險，公司持續加強對供應鏈的質量安全監管。本公司致力於與供應商攜手打造誠信綠色可持續發展的供應鏈體系，不斷提升自身及合作伙伴的運營管理表現。

### 5.1 供應鏈管理目標

中國食品將ESG管理理念和目標納入供應鏈管理與共建流程，憑藉中國食品在產業鏈中的行業龍頭地位，影響更廣泛的利益相關方加強ESG管理，共同推動行業可持續發展。

目標：到2030年，建立完善的供應商管理體系，將商務、技術質量、社會責任審核用於供應商管理，加強ESG管理，將ESG要素納入供應商管理因素，持續推進供應商可持續發展項目。

### 5.2 供應鏈管理措施

本公司建立嚴格供應商准入標準，建立供應商管理體系，形成供應商全生命周期管理，加強對供應商有效選擇、評估和審核，將ESG要素納入供應商管理，提升對供應商環境及社會風險應對管理。

## 5. SUPPLY CHAIN MANAGEMENT (continued)

### 5.2 Measures for Supply Chain Management (continued)

#### 5.2.1 Strict Criteria of Supplier Selection

To ensure the quality of the raw materials purchased, the Company has developed various evaluation tools, and worked with The Coca-Cola Company in establishing a comprehensive supplier evaluation mechanism. The Company conducts third-party social responsibility audits on suppliers, for the purpose of reaching a comprehensive estimation on the environmental and social risks of suppliers, including whether they comply with relevant laws and regulations, whether they have obtained relevant permits, whether they employ any child labor, and whether they provide sound labor protection for their employees. The Company will immediately terminate its cooperation with the suppliers upon finding their noncompliance with the requirements and ask for their rectification within a certain period of time; and pay regular visits to the suppliers that have passed the audit.

The Company also strongly emphasizes ethical behavior and contractual spirit among suppliers. Our supplier contracts contain specific terms obliging both parties to prevent any improper procurements in accordance with the *Coca-Cola Company's Supplier Code of Business Conduct*. The Company must select the bottling plant, from which it purchases its key materials for beverage packaging and any items bearing logo of The Coca-Cola Company, from the approved supplier list of Coca-Cola. All of our suppliers adhere to the Coca-Cola's Supplier Guiding Principle (SGP).

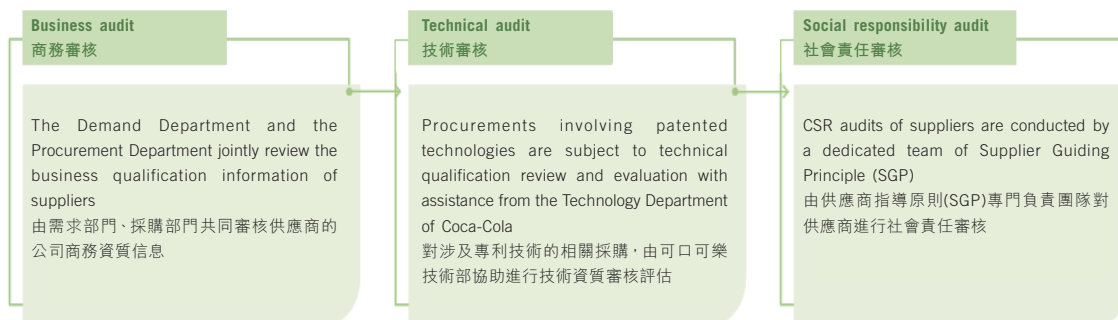
## 5. 供應鏈管理(續)

### 5.2 供應鏈管理措施(續)

#### 5.2.1 嚴格的供應商選擇標準

為保障公司所採購的原材料質量，本公司開發各類評估工具，並與可口可樂公司一起建立完善的供應商評估機制。公司會對供應商開展第三方社會責任審核，旨在對供應商的環境及社會風險進行綜合性判斷，包括是否遵守相關法律法規，是否獲得相關許可，是否使用童工，是否對員工有良好的勞動保護等。公司對不符合要求的供應商會立即停止合作，並要求其在一定期限內整改；對已通過審核供應商會進行定期回訪。

本公司十分重視供應商的商業道德及契約精神，與供應商簽署合約時有明確的條款注明雙方應按照《可口可樂公司供應商商業行為規範》，抵制一切不正當採購事件的發生。本公司在採購飲料包裝和任何帶有可口可樂公司標識物品的關鍵物料和材料時，裝瓶廠必須從可口可樂已批准的供應商清單中選擇，我們的所有供應商均遵守可口可樂供應商指導原則(SGP)。



China Foods' supplier audit management procedures  
中國食品供應商審核管理流程

## 5. SUPPLY CHAIN MANAGEMENT (continued)

### 5.2 Measures for Supply Chain Management (continued)

#### 5.2.2 Just, Fair and Open Procurement Procedures

In accordance with the *Bidding Law of the People's Republic of China*, the *Measures for the Administration of Bidding* and The Coca-Cola Company's 7-Step Sourcing Process, the Company ensures just, fair and open procurement procedures.

Audits on three levels are carried out for supplier access: the business audit involves the Demand Department and the Procurement Department; the technical audit involves the Technology Department of Coca-Cola; the social responsibility audit involves the SGP Department. Coca-Cola updates the list of approved suppliers quarterly, to engage selected suppliers and eliminate those unqualified.

## 5. 供應鏈管理(續)

### 5.2 供應鏈管理措施(續)

#### 5.2.2 公平公正公開的採購程序

本公司依據《中華人民共和國招標投標法》、《招標管理辦法》及可口可樂公司採購七步法，確保採購流程的公平公正公開。

供應商准入採用三級審核，商務審核涉及需求部門、採購部門；技術審核涉及可口可樂技術部；社會責任審核涉及SGP部門。每季度可口可樂將更新供應商認可清單，優選新加入供應商，剔除不合格供應商。



### China Foods' supplier audit management procedures

#### 中國食品供應商審核管理流程

## 5. SUPPLY CHAIN MANAGEMENT (continued)

### 5.2 Measures for Supply Chain Management (continued)

#### 5.2.2 Just, Fair and Open Procurement Procedures

The Company's suppliers in 2021-2022 are summarized as follows:

## 5. 供應鏈管理(續)

### 5.2 供應鏈管理措施(續)

#### 5.2.2 公平公正公開的採購程序

2021-2022年，本公司供應商情況概列如下：

Indicator 指標名稱	Unit 單位	2022 2022年	2021 2021年
Total number of suppliers 供應商總數量	number 個	118	117
<b>Total number of suppliers by domestic region</b> 按國內地區劃分的供應商總數量			
North China 華北地區	number 個	30	29
East China 華東地區	number 個	22	22
Central China 華中地區	number 個	4	4
South China 華南地區	number 個	28	28
Northeast China 東北地區	number 個	11	11
Northwest China 西北地區	number 個	8	8
Southwest China 西南地區	number 個	15	15
<b>Total number of suppliers in and outside China</b> 按境內外劃分的供應商總數量			
Domestic 境內	number 個	118	117
Overseas 境外	number 個	0	0
<b>Total number of suppliers by supplier type</b> 按供應商類型劃分的供應商總數量			
Food 食品類	number 個	35	35
Packaging 包裝類	number 個	68	67
Equipment 設備類	number 個	4	4
Food additives 食品添加劑	number 個	11	11

## 6. PRODUCT LIABILITY

China Foods attaches great importance to quality assurance in its mission of “offering healthy foods and creating lasting value”. It strives above all to provide consumers with consistently satisfying, safe and quality products. The Company wholly abides by national, regional and industry laws and regulations, and international quality management standards, including the *Food Safety Law of the People's Republic of China*, the *Product Quality Law of the People's Republic of China*, the *Measures for the Administration of Food Production Licenses*, the *Law of the People's Republic of China on Protection of Consumer Rights and Interests*, the *Market Business Compliance Guideline*, the *Sales Business Compliance Guideline* and the *Internet Communication Activities Compliance Guideline*. It has also formulated the internal management system, to exert effective control on quality, protect the rights and interests of customers and conduct responsible marketing activities.

### 6.1 Control of Product Quality

China Foods maintains a corporate culture of quality and safety, and further enhances its product quality and safety management. The Company's quality and safety system certifications have long been implemented at factory level, as reviewed by a third-party professional certification organization. As of the end of 2022, all subordinate production enterprises of the Company had obtained FSSC 22000 and ISO 9001 certifications.

Taking into consideration the risks inherent to its upstream, downstream and manufacturing phases, while emphasizing the construction of the HACCP management system for traditional manufacturing process, the Company also extended its focus toward its suppliers and new product development, and backward to the customer service system.

The Company has established a sound quality and food safety management system in accordance with national laws and regulations, COFCO's standards, and Coca-Cola's requirements.

## 6. 產品責任

為踐行「奉獻健康食品，共創永恆價值」的企業使命，中國食品一直將保證產品質量作為日常工作的重中之重，努力為消費者提供滿意放心的優質產品。本公司嚴格遵守包括《中華人民共和國食品安全法》、《中華人民共和國產質量法》、《食品生產許可管理辦法》、《中華人民共和國消費者權益保護法》、《市場業務合規指南》、《銷售業務合規指南》及《互聯網傳播活動合規指引》等相關的國家、地區及行業法律法規和國際質量管理標準，並制定公司內部管理制度，切實做到把控產品質量、保護客戶權益並施行負責任的營銷行為。

### 6.1 把控產品質量

中國食品持續推行公司的質量文化，繼續提升本公司食品質量和食品安全管理水平。本公司一直推動和落實基層工廠的質量安全體系認證，並由第三方專業認證機構指派經驗豐富的審核專家負責審核。截至2022年底，本公司所屬正式投產的企業均通過FSSC22000及ISO9001體系認證。

本公司充分考慮上下游和製造環節的風險，在重視傳統意義製造環節HACCP管理體系建設的基礎上，向前延伸至供應商、新產品開發，向後延伸至通路客戶服務系統。

本公司對照國家法律法規、中糧標準、可口可樂要求，建立完善的質量及食品安全管理制度。

## 6. PRODUCT LIABILITY (continued)

### 6.1 Control of Product Quality (continued)

The plant has established supplier management procedures, based on which the list of qualified suppliers is updated and the supplier qualification documents are maintained, the suppliers are regularly evaluated, and, for quality problems of raw materials from suppliers, the root causes are analyzed and the follow-up mechanisms are implemented to make improvements; any expired edible raw material is banned; the plant has established incoming quality control procedures, based on which all incoming raw materials are inspected according to the requirements, and all raw materials are stored, transported and anti-theft managed subject to Coca-Cola requirements; the plant has established a system to retain samples of main raw materials, and the area for sample retention is secured with access control to prevent the samples from being touched by irrelevant personnel.

In terms of product quality inspection. Each of the production units under the Company, on the one hand, conducts outgoing inspections of raw materials, semi-finished products and finished products on a daily basis; on the other hand, engages an external qualified third-party agency to conduct regular inspections on the indicators required by the state. Meanwhile, at the beginning of each year, the Quality Department of the Company formulates a supervision and sample testing plan, reports to COFCO, and distributes to each plant, which will send the samples of finished products and raw materials for external inspections on a quarterly basis.

Based on the outline of industrial chain quality and food safety risk control, the Company has established a preventive early warning mechanism. It has used risk identification and assessment of industrial chain to develop risk control plans, risk monitoring requirements and rectification plans, thus enabling the measures to control significant risks to fall within the normal dynamic control process. In 2022, the Company's products were subject to supervisions from national, provincial, municipal, local and external organizations, reaching a 100% qualification rate in sample testing.

## 6. 產品責任(續)

### 6.1 把控產品質量(續)

工廠建立供應商管理程序，維持合格供應商清單並維護供應商的資質文件，定期對供應商進行評分，對供應商原材料質量問題建立根本原因分析及改善跟進機制；禁止使用過期食用原材料；建立進貨檢驗程序，對所有進廠原物料按照要求進行進貨檢驗，所有原物料按照可口可樂要求進行儲存、運輸及防盜要求管理；工廠建立原物料留樣制度，保留主要原物料的留樣；留樣存放區域有進出控制，防止無關人員接觸。

在產品質量檢驗方面。本公司下屬各生產單位一方面進行原材料、半成品及成品出廠前等日常生產檢驗；另一方面聘請外部有資質的第三方機構對國家要求的指標進行定期檢驗。同時，本公司質量部每年年初都會制定本年的監督抽檢計劃，上報中糧，並下發至各個工廠，由各工廠按季度對成品、原材料進行抽樣送外部檢驗。

本公司通過產業鏈質量及食品安全風險控制大綱，建立起預防和預警機制，通過產業鏈風險識別和評估，制定風險控制方案、風險監控要求以及糾偏計劃，將重大隱患的管控措施固化在日常動態管理過程中。2022年度內，國家、省、市、地及外部組織監督抽檢本公司產品合格率100%。

## 6. PRODUCT LIABILITY (continued)

### 6.1 Control of Product Quality (continued)

In response to potential product recall risks, the Company possesses an established risk response mechanism. It maintains a system of emergency response plans for food safety incidents in its plants, and organizes drills on a regular basis, as well as evaluates the effect of such drills to ensure the implementation of relevant process mechanisms and the ability of the tracing system to trace 100% of the products within 24 hours, up to raw materials and direct suppliers, and down to the first-layer customers. In 2022, there were no recalls of sold or delivered products from the Company due to product safety reasons.

### 6.2 Provision of Superior Services

China Foods defines “consumer-oriented, customer-centric” corporate core values, which aims to provide consumers with consistently satisfying, safe and quality products, and provide customers with multi-channel services. The Company practices such corporate purpose in its daily activities by establishing a customer service system composed of central customer service and customer service of various bottling plants.

China Foods defines “consumer-oriented, customer-centric” corporate operation foundation, which aims to provide consumers with consistently satisfying, safe and quality products, and provide customers with multi-channel services. The Company practices such corporate purpose in its daily activities by establishing a customer service system composed of central customer service and customer service of various bottling plants.

## 6. 產品責任(續)

### 6.1 把控產品質量(續)

針對潛在可能發生的產品召回風險，本公司擁有完善的風險應對機制，建立了從公司到工廠的食品安全應急預案體系，並定期組織演練，並對演練效果進行評估，以確保相關流程機制的落實，保障追溯體系能在24小時內追溯到100%的產品，向上追溯到原料及直接供應商，向下追溯到第一層客戶。2022年度內未發生已售或已運送產品因食品安全問題的召回事件。

### 6.2 提供優質服務

「以消費者為目標、以客戶為中心」是中國食品確立的企業核心價值觀中的內容，旨在為消費者提供滿意放心的優質產品、為客戶提供多渠道的服務。本公司建立了以中央客服和各裝瓶廠客服共同組成的客戶服務系統，在日常工作中踐行這一企業宗旨。

「以消費者為目標、以客戶為中心」是中國食品確立的企業經營之本中的內容，旨在為消費者提供滿意放心的優質產品、為客戶提供多渠道的服務。本公司建立了以中央客服和各裝瓶廠客服共同組成的客戶服務系統，在日常工作中踐行這一企業宗旨。



## 6. PRODUCT LIABILITY (continued)

### 6.2 Provision of Superior Services (continued)

In 2022, more than 140,000 calls were received and 590,000 calls were made by the customer service center, which were professionally handled by all customer service staff of China Foods, enabling us to maintain a good relationship with our customers and further enhancing our service reputation. In 2022, we increased the application of intelligent voice robots, by which a large number of homogeneous outbound calls were made, with a total of 7.1 million calls throughout the year, greatly expanding the number of callbacks for customer service, supporting the business development across the region, improving customer experience, and ensuring customer service quality.

At the same time, we also continued to optimize the functions of “Coke GO” platforms, and promote it to more customer groups of the Company. For new customers especially, we provide one-stop services including development, installation, activation and ordering. Customer-directed orders and task completion strengthened the bi-directional connection between customers and the Company and widened and deepened the customer services.

In 2022, the customer service center continued to increase the effective follow-up of customer complaint, and attached importance to the timeliness of customer complaint handling. The customer service center maintained progress follow-up with each sales region through emails, corporate WeChat, WeChat groups and other methods. The Company recorded a completion rate for handling consumer complaints of nearly 100% and, and made steady improvements in the timeliness of complaint response. Through the above effective follow-up and callback, the customer satisfaction also continued to improve.

## 6. 產品責任(續)

### 6.2 提供優質服務(續)

2022年，客戶服務中心共受理話務量總計14萬餘起／人工呼出59萬通電話，由分布在中國食品全區域的客服坐席人員進行專業回應和處理，維護了良好的客戶關係，提升了我們服務的口碑。2022年全年，我們加大了對智能語音機器人的應用，大量的同質化外呼任務通過智能機器人來實現，全年共呼出710萬通，極大地拓展了客戶服務的回訪數量、支持了全區域的業務發展、提升了客戶體驗，保障了客戶服務質量。

同時，我們也持續優化「可樂GO」平台的功能，推廣到全集團更多的客戶群進行安裝，尤其針對新客戶進行開發、安裝、激活及下單一條龍服務，通過客戶自主下單和自主任務完成，加強了客戶與公司的雙向聯繫，拓展了客戶服務的廣度和深度。

2022年，客戶服務中心繼續加大對客戶投訴處理的有效跟進，並重點關注客訴處理的時效性。客服中心與全區域各銷售大區通過郵件、企業微信、微信群等多種方式保持進度跟進，全年客訴結案率達到近100%，時效性也在穩步提升。通過上述有效跟進及回訪，客戶滿意度也持續提升。

## 6. PRODUCT LIABILITY (continued)

### 6.3 Safeguarding Benefits of all Parties

The Company makes vigorous endeavors in intellectual property protection, customer and consumer information privacy protection, and responsible marketing practices. We strictly comply with relevant national and regional laws and regulations related to intellectual property protection, consumer rights protection, information security and advertising and marketing, and adopt relevant guidelines of COFCO and Coca-Cola, as well as formulate and implement relevant management systems of the Company.

In terms of intellectual property protection, the Company has formulated the *Regulations on Intellectual Property Management of COFCO Coca-Cola Beverages Limited* covering patents, trademarks and copyrights, which are followed by all departments.

In terms of protecting the rights and interests of consumers, the Company strives to strengthen information security management, and regularly conducts internal trainings for employees on system security protection to enhance their protection awareness. In response to China's requirements for supervision and centralized control of Internet and traffic, the Company implemented the SD-WAN project in 2022, by which all Internet accesses of the headquarters and its subordinate bottling plants are unified to the headquarters, to facilitate Internet control by the national security administrations, and unified Internet security reinforcement and Internet security protection.

The Company has compiled the Measures for the Management of Genuine Software Responsibilities of COFCO Coca-Cola Beverages Limited, the Measures for the Assessment and Appraisal of Genuine Software Responsibilities of COFCO Coca-Cola Beverages Limited, and the Standard for Office Computer Configuration of COFCO Coca-Cola Beverages Limited, to standardize the management consulting system and operations, thus safeguarding the security of corporate information and enhancing the corporate integrity and standardization. During the Reporting Period, the Company did not involve in any lawsuits due to violation of customer privacy and loss of customer data.

## 6. 產品責任(續)

### 6.3 維護各方權益

本公司大力落實知識產權保護、客戶消費者信息隱私保護，並踐行負責任營銷。我們嚴格遵守國家、地區關於知識產權保護、消費者權益保護、信息安全和廣告營銷的相關法律法規，採用中糧、可口可樂的相關準則，制定並實行了公司相關管理制度。

在知識產權保護方面，本公司制定了《中糧可口可樂飲料有限公司知識產權管理規定》涵蓋專利、商標、著作權等多項內容，各部門遵照執行。

在客戶與消費者權益保護方面，本公司強化信息安全管理，定期對內部員工進行系統安全防護培訓，提升員工的防護意識。為響應國家對互聯網流量的監督和集中管控的需要，公司2022年實施了SD-WAN項目，將總部和下屬裝瓶廠所有互聯網出入口統一至總部，便於國家安全機關對互聯網的管控，以及統一的互聯網安全加固和互聯網安全防護。

本公司編製《中糧可口可樂飲料有限公司軟件正版化工作責任管理辦法》、《中糧可口可樂飲料有限公司軟件正版化工作考核評議辦法》及《中糧可口可樂飲料有限公司辦公計算機配置標準規範》，規範管理諮詢系統和運維，保障了企業信息安全，提升了企業的誠信度和規範程度。本報告期內，本公司未發生因侵犯客戶隱私和丟失客戶數據導致的訴訟案件。

## 7. ANTI-CORRUPTION

The Company maintains a “zero tolerance stance” toward professional and business ethics violations. We strictly abide by relevant laws and regulations related to anti-corruption, including but not limited to the *Criminal Law of the People's Republic of China*, the *Law of the People's Republic of China Against Unfair Competition*, the *Interim Provisions on Banning Commercial Bribery* and the *Opinions on Issues concerning the Application of Law in the Handling of Criminal Cases of Commercial Bribery*.

The Company has long been committed to building an integrity administration, improving its internal systems and strengthening its corresponding mission training. The Company has implemented COFCO's *14 Provisions on COFCO Manager Professional Conduct*, formulated *Implementing Rules on Forbidding Non-compliance Business Operation of Group Cadres' Spouses, Their Children and Their Children's Spouses and Other Specific Related Parties*, *Administrative Measures on Prevention of and Punishment on Falsification of Business Results* and *Regulations on Disciplinary Management of COFCO Coca-Cola Beverages Limited*, with a view to strengthen daily supervision and management to prevent corruptions. The Company has set up an internal website, providing reporting channels, a dedicate telephone line, mail address and other reporting means.

During the Reporting Period, the Company annually conducts an integrity talk for new managers to build a line of integrity and self-discipline; carries out warning education of employees with typical cases to enhance their ability to resist corruption and change. The Company conducted one professional ethics training for supervisors and staff at higher levels, which was attended by 39 people, one anti-corruption training for members of the Board, covering 7 people, and 48 anti-corruption trainings for employees, and was not involved in any corruption, anti-fraud or anti-money laundering incidents which proceeded to litigation.

## 7. 反貪污

本公司對違反職業操守和商業道德的行為採取「零容忍」的態度。我們嚴格遵守反腐敗反貪污相關法規，包括但不限於《中華人民共和國刑法》、《中華人民共和國反不正當競爭法》、《關於禁止商業賄賂行為的暫行規定》及《關於辦理商業賄賂刑事案件適用法律若干問題的意見》等相關法律法規。

本公司長期堅持廉政建設，不斷完善內部制度，加強相關宣貫培訓。本公司嚴格執行中糧集團《中糧經理人職業操守十四條》，制定了《關於禁止領導幹部配偶、子女及其配偶和其他特定關係人違規經商辦企業的實施細則》、《關於防範懲治業務業績造假的管理辦法》及《中糧可口可樂飲料有限公司紀律管理規定》，加強日常監督管理，防範腐敗問題發生。公司內部網站公佈舉報專線和郵寄地址等舉報途徑。

報告期內，本公司每年開展新任經理人廉政談話，築牢廉潔自律防線；每年召開警示教育大會，通過典型案例進行警示教育，增強員工防腐拒變的能力。面向主管及以上員工開展職業道德培訓1次，培訓人次39人次；面向董事會開展反腐倡廉培訓1次，覆蓋人次7人；面向員工開展反腐倡廉培訓48次，未發生進入訴訟程序的貪污腐敗事件，未發生進入訴訟程序的反欺詐、反洗錢事件。

## 8. COMMUNITY INVESTMENT

In addition to creating economic value, the Company also positively engage in community services, provides full supports for the community development and sustainable development in the areas where it operates, and encourages employees to contribute to the community. In 2022, the Company invested more than RMB670,000 in community volunteer services, worked with local organizations or stakeholders in the area of its operation, and enacted public welfare projects catering to local communities. In terms of environmental protection, upon special festivals such as Tree Planting Day, Earth Day, and World Environment Day, the bottling plants carried out public welfare exhibitions, walks, and tree planting, to convey to the public the environmental protection concept of a world of no waste and call for everyone's participation in environmental protection. Providing care for special groups has always been a part of the Company's community volunteering services. The bottling plants in many locations paid regular visits to cleaners, construction workers, couriers, takeaway workers, lonely elderly in the community, old party members, etc. In terms of earthquake relief, in 2022, the Company has launched the "Clean Water in 24 Hours" project on 15 occasions, to provide 650,520 bottles of clean and safe drinking water to the affected people in the jurisdiction in the wake of natural disasters. For fighting the Covid-19 pandemic, the Company donated clean drinking water and medical supplies to front-line medical workers, schools, community volunteers and many others in the areas of its operation.

## 8. 社區投資

本公司在創造經濟價值的同時，積極投身社區服務，全力支持經營區域的社區發展及可持續發展，鼓勵員工為社區做貢獻。2022年，本公司投入人民幣67萬餘元於社區志願服務，與經營轄區內當地組織或利益相關方合作，制定了切合當地社區需求的公益項目。在環境保護方面，各裝瓶廠結合植樹節、世界地球日、世界環境日等特殊節日，通過舉辦公益展覽、公益健步行、實地植樹等方式，向公眾傳遞天下無廢，環境保護需要人人參與的環保理念。對於特殊群體的關愛一直是公司社區志願的一部分，多地裝瓶廠定期慰問清潔工、建築工人、快遞員、外賣員、社區孤寡老人、老黨員等。在抗震救災方面，2022年本公司15次啟動「淨水24小時」項目，在自然災害發生後的第一時間，為轄區內受災群眾提供650,520瓶潔淨安全的飲用水。在抗擊新冠疫情方面，本公司向經營區域內的一線醫務工作者、學校、社區志願者等群體捐獻干淨的飲用水及醫療物資。

## 8. COMMUNITY INVESTMENT (continued)

### 8.1 Deepening Partnered Assistance and Promoting Rural Revitalization

In compliance with the national policies, such as the *Strategic Plan for Rural Revitalization (2018-2022)*, the *Opinions of the Central Committee of the Communist Party and the State Council on Comprehensively Pushing forward Rural Revitalization and Accelerating Modernization of Agriculture and Rural Areas*, the *Opinions on Consolidating and Expanding Results of Poverty Alleviation and Ensuring the Linkage with Rural Revitalization*, the Company follows the *Law of the People's Republic of China on the Promotion of Rural Revitalization of Rural Areas* as well as a series of management systems, including the *COFCO Group's 2021 Rural Revitalization Work Plan, Assistance Fund Use and Project Plan on Rural Revitalization of COFCO Group in 2021* and *Rural Revitalization Assistance Fund Management Measures of COFCO Group* issued by the COFCO Party Group, which enabled it to deepen partnered assistance, push forward rural revitalization, and provide support to partnered areas in terms of policy, talent and funds.

During the year, we focused on the following five areas:

- Designation of cadres on temporary duty to advance the development of aided regions. The Company dispatched cadres on temporary duty to its partnered county, Shiqu County, Ganzi Tibetan Autonomous Prefecture, Sichuan Province, to promote the development of the aided area. This gave full play to the supporting role of such cadres in the work, and strengthened guidance on rural revitalization in the assisted county, urged the implementation of the key responsibility for rural revitalization, and coordinated key tasks such as fund introduction, training of grass-roots cadres and technical personnel, and sales of regional agricultural product.
- Promotion of financial support for rural revitalization. The Company allocated RMB6 million as a special fund for rural revitalization, most of which was invested in the partnered county – Shiqu County, Ganzi Tibetan Autonomous Prefecture, Sichuan Province, to assist regional economic industries, medical care and other livelihood projects.

## 8. 社區投資(續)

### 8.1 深化對口幫扶推進鄉村振興

本公司依照國家的《鄉村振興戰略規劃(2018 – 2022年)》、《中共中央國務院關於全面推進鄉村振興加快農業農村現代化的意見》及《關於實現鞏固拓展脫貧攻堅成果同鄉村振興有效銜接的意見》等政策，遵守《中華人民共和國鄉村振興促進法》，並按照上級領導單位中糧黨組印發的《中糧集團2021年助力鄉村振興工作計劃》、《中糧集團2021年助力鄉村振興援助資金使用和項目計劃》及《中糧集團助力鄉村振興幫扶資金管理辦法》等一系列管理制度，深化對口幫扶，推進鄉村振興，對對口責任地區給予政策、人才、資金支持。

本年度，我們重點在以下五方面開展相關工作：

- 選派掛職幹部推進援助地區發展。本公司向對口幫扶縣——四川省甘孜藏族自治州石渠縣選派掛職幹部，推進援助地區發展，充分發揮掛職幹部在定點幫扶縣工作中的支撐作用，加強對定點幫扶縣鄉村振興工作指導，督促落實鄉村振興主體責任，統籌抓好資金引進、基層幹部和技術人員培訓、地區農產品銷售等重點工作。
- 推進助力鄉村振興資金支持。本公司撥款人民幣600萬元作為鄉村振興專款，主要面向對口幫扶縣——四川省甘孜藏族自治州石渠縣大力投入幫扶資金，用於援助地區經濟產業、衛生醫療等民生項目的幫扶。

## 8. COMMUNITY INVESTMENT (continued)

### 8.1 Deepening Partnered Assistance and Promoting Rural Revitalization (continued)

- Steady advancement of industry revitalization in aided regions. Leveraging its own operation network in the operation area, the Company fully integrates ethnic culture and industrial structure characteristics of each region with its operating activities, and so as to advance the industry revitalization in the assisted area.
- Great effort to promote the revitalization and development of rural education. With commitment to the “Education First in Rural Revitalization”, the Company makes steady progress in rural education revitalization, and the revitalization and development of rural education, to makes it play the role of disseminating knowledge and rural civilization, providing talents and intellectual support for rural construction.
- Focus on cultural prosperity in aided areas. The Company makes vigorous efforts to promote the revitalization of rural culture. Such efforts include deeply exploration of the excellent ideas, humanistic spirit and moral codes rooted in farming culture, creative transformation and innovative development on the basis of preservation and inheritance. It aims to make use of cultural force to develop cultural industry, and contribute to cultural revitalization with care actions.

Subject to its scope of business, the Company has made considerable efforts to promote regional industry revitalization, rural education revitalization, regional cultural development, and social welfare, and has made great contributions to assisting regional industrial and economic growth, educational infrastructure and resources construction, and cultural advancement, achieving outstanding results and good social benefits. During the Reporting Period, the Company carried out a total of 38 rural revitalization activities with various themes, benefiting over 100,000 people and generating economic effects of RMB23 million.

## 8. 社區投資(續)

### 8.1 深化對口幫扶推進鄉村振興(續)

- 紮實推進援助地區產業振興。本公司在經營區域內借助自身運營網絡，結合各區域民族文化、產業結構特點，與業務工作充分融合，推動援助地區產業振興。
- 全力推進鄉村教育振興發展。本公司緊緊圍繞「鄉村振興教育先行」，紮實推進鄉村教育振興步伐，推進鄉村教育振興發展，使其發揮傳播知識、塑造文明鄉風的作用，為鄉村建設提供人才和智力支撐。
- 突出抓好援助地區文化振興。本公司大力推動鄉村文化振興，深入挖掘農耕文化蘊含的優秀思想觀念、人文精神、道德規範，在保護傳承的基礎上創造性轉化、創新性發展，發揮文化力量、推動文化產業、關愛行動助推文化振興。

本公司在經營範圍內，在推動地區產業振興、鄉村教育振興、地區文化發展、社會公益等方面全力施為，為援助地區的產業經濟發展、教育基礎設施和資源、文化建設做出了大的貢獻，取得了優異的成績和良好的社會效益。本報告期內，本公司累計開展各類主題鄉村振興活動38場，受益覆蓋人群超10萬人，產生經濟效應人民幣2,300萬。



## 8. COMMUNITY INVESTMENT (continued)

### 8.1 Deepening Partnered Assistance and Promoting Rural Revitalization (continued)

In 2022, sticking to China's historic achievement of realizing a moderately prosperous society in an all-round way, and based on its market services at township levels, COFCO Coca-Cola carried out activities to inherit rural culture, support the development of rural industries, and promote rural economic development, in order to make contributions to rural revitalization. A total of 34 rural revitalization-themed activities have been carried out, benefiting more than 10,000 people and generating an economic effect of over RMB330,000.

2022年，中糧可口可樂緊扣國家全面實現小康社會的歷史性成就，結合公司鄉鎮市場服務基礎，傳承鄉村文化，支持鄉村產業發展，推動鄉村經濟發展，助力鄉村振興。累計開展各類主題鄉村振興活動34場，受益覆蓋人群1萬餘人，產生經濟效應人民幣33餘萬元。

## 8. 社區投資(續)

### 8.1 深化對口幫扶推進鄉村振興(續)



COFCO Coca-Cola's happy trip for rural revitalization  
中糧可口可樂鄉村振興快樂同行活動



## 8. COMMUNITY INVESTMENT (continued)

### 8.1 Deepening Partnered Assistance and Promoting Rural Revitalization (continued)

#### Case: Charming Huyi Embraces “Ganjile” – COFCO Coca-Cola Brand Country Fair Unveiled

案例：大美郿邑「趕集樂」—中糧可口可樂品牌鄉集鳴鑼開市

“Ganjile” brand country fair is one of the series activities of rural revitalization carried out by COFCO Coca-Cola Shaanxi Plant, which is in the theme of “empowering children of the earth and revitalizing the beautiful countryside”. It is also a practice of carrying forward the achievements of Youth 100 “Countryside Classroom” project and seeking contributions to rural revitalization in cooperation with rural entrepreneurs. COFCO Coca-Cola explored the value of rural areas from diversified aspects through Ganjile brand country fair. With rural landscape as a catalyst, and following the core concept with such key words as “ecology, empowerment of peasants, and sustainability”, COFCO Coca-Cola unfolded the beauty and promoted goods of the rural area, to showcase the achievements of rural entrepreneurs, and maximize the value of the beautiful countryside, and meanwhile introduced popular culture and special delicacies to the daily life of villagers, so as to create economic and social circular value for the locality.

「趕集樂」品牌鄉集是中糧可口可樂陝西廠「賦能大地之子、振興大美鄉村」為主題的系列鄉村振興活動之一，也是延續青年100「鄉間課堂」項目成果與鄉創客們探索企業助力鄉村振興的實踐。中糧可口可樂通過趕集樂—品牌鄉集活動挖掘農村多元價值空間，以鄉村田園景觀為助燃劑，以「生態、賦農、可持續」為核心理念，打開大美鄉村之美，推介鄉村好物，展示鄉創客成果，最大限度發揮美麗鄉村的價值，也讓流行文化、特色美食等走進村民的日常生活，為當地創造經濟與社會循環價值。



Group photo of「Ganjile」brand country fair  
「趕集樂」品牌鄉集活動合影



Group photo of “Ganjile” brand country fair  
「趕集樂」品牌鄉集活動合

## 8. COMMUNITY INVESTMENT (continued)

### 8.2 Support Community Development and Contribute to Public Welfare and Charity

“Loyalty to national policies and making people’s lives better” is the overall mission of COFCO and the motive behind Coca-Cola China’s “We Care” sustainable development and public welfare strategy. Through “We Care”, we provide a wide range of high-quality beverages to the market whilst fulfilling our role as a corporate citizen. The Company responds to the needs of communities, makes contributions pertaining to environmental protection, education, sports, community, disaster relief and COVID-19 combating, and encourages its employees to participate in welfare activities in order to promote the mutual development and progress of enterprise and society.

In 2022, we launched a series of social welfare activities in various forms with a total of 10,612 participants. The cumulative labor hours devoted were approximately 29,666 hours, and the capital invested was approximately RMB1.57 million.

#### Volunteer service

##### 志願服務

In 2022, in line with the national goal of building a modern socialist country in an all-round way and improving the level of social civilization during the 14th Five-Year Plan period, COFCO Coca-Cola carried out activities of creating a harmonious society in cities where it operates, and invited its employees and community volunteers to participate in such activities, with a total of 3,959 participants. The cumulative labor hours devoted were approximately 13,789 hours.

2022年，切合國家十四五期間全面建設社會主義現代化國家，提高社會文明程度的目標要求，中糧可口可樂在轄區內城市開展和諧社會創建活動，組織活動邀請員工及社區志願者共同參與其中，參與員工及志願者人數累計3,959人次，投入工時13,789小時。



Employees of the Company participated in community volunteer service.

本公司員工參與社區志願服務

## 8. 社區投資(續)

### 8.2 支持社區發展助力公益慈善

傳承中糧「忠於國計、良於民生」的社會責任理念，以及可口可樂中國系統「我們在乎」的可持續發展與公益策略，中國食品在為市場和消費者提供高品質、全品類的飲料產品同時，也扮演著企業公民的角色，努力回饋社會。本公司積極響應國家號召、了解社區需求，在環保、教育、體育、社區、救災及抗擊疫情等領域持續投入，並鼓勵員工參與各種公益活動，推動企業與社會的共同發展與進步。

2022年度，我們開展了一系列多形式的社會公益活動，累計投入10,612人次，累計投入人工時數約29,666小時，投入資金約人民幣157萬元。

## 8. COMMUNITY INVESTMENT (continued)

### 8.2 Support Community Development and Contribute to Public Welfare and Charity (continued)

#### Education 教育事業

COFCO Coca-Cola launched various youth entrepreneurship, vocational training and social practice projects for college students, aimed to help students realize their own value and enhance their future competitiveness, mainly by leveraging empowerment of youth. In 2022, COFCO Coca-Cola carried out a total of 568 times of various youth training programmes, covering over 95,000 participants.

中糧可口可樂面向高校大學生開展各類青年創業、職業技能培訓、社會實踐項目，旨在以青年成長賦能為主要方式，幫助青年學生挖掘自我價值，提升未來職場核心競爭力，2022年，中糧可口可樂累計開展各類青年賦能培訓568場，覆蓋95,000餘人次。

## 8. 社區投資(續)

### 8.2 支持社區發展助力公益慈善(續)





**8. COMMUNITY INVESTMENT (continued)****8.2 Support Community Development and Contribute to Public Welfare and Charity (continued)****Fitness for all  
全民健身**

To implement the “Healthy China” initiative in 2022, COFCO Coca-Cola lent its support to national fitness exercises by organizing various bicycle races, basketball games, charity runs, and other activities to promote the healthy exercise habit and positive lifestyle. During the year, 567 charity running activities were held by COFCO Coca-Cola, with more than 20.4 million participants.

為踐行「健康中國」行動，2022年，中糧可口可樂積極支持全民健身運動，組織開展各類自行車賽、籃球賽、公益跑等活動，以推廣健康的運動習慣與積極樂觀的生活方式，年內，中糧可口可樂開展各類體育活動567場，活動影響人次達2,040餘萬人。

**8. 社區投資(續)****8.2 支持社區發展助力公益慈善  
(續)**

The Company carried out public health activities.

本公司開展公益健康活動

**8. COMMUNITY INVESTMENT (continued)****8.2 Support Community Development and Contribute to Public Welfare and Charity (continued)****8. 社區投資(續)****8.2 支持社區發展助力公益慈善(續)****Donation to pandemic prevention****防疫捐助**

In support for the normalized prevention and control of the COVID-19 pandemic, COFCO Coca-Cola actively participated in the prevention and control of the pandemic in the 7 provinces, autonomous regions or municipalities covered by its business in various forms, including public welfare volunteering activities, epidemic prevention materials and drinking water donations, and donated a total of 142,000 bottles of drinking water and RMB50,000 to the front line of epidemic prevention in various regions, helping front-line epidemic prevention workers to ensure their drinking water safety with the strength of its own industry.

在新冠肺炎疫情常態化下，中糧可口可樂通過公益志願、防疫物資及飲用水捐贈等多種形式，積極參與到業務覆蓋的7個省市區疫情防控中，累計向各地防疫一線捐贈飲用水142,000餘瓶，捐贈現金5萬元，以自身產業所長，助力一線防疫工作者，保障他們的飲水安全。



**The Company donated drinking water to the front line of epidemic prevention**

本公司向防疫一線捐贈飲用水

## 8. COMMUNITY INVESTMENT (continued)

### 8.2 Support Community Development and Contribute to Public Welfare and Charity (continued)

#### Disaster assistance 災害援助

COFCO Coca-Cola owns 20 bottling plants covering 81% of the territorial area of China and 49.4% of its population. In cases of natural disaster, the plants' strong marketing network and logistical resources are harnessed to bring essentials such as drinking water to where it is vitally needed. In 2022, the Group responded to the "Clean Water in 24 Hours" rescue mechanism on 15 occasions, providing more than 650,000 bottles of water to victims and rescuers in disaster-stricken areas.

中糧可口可樂擁有20家裝瓶廠，覆蓋了81%的國土面積和49.4%的中國大陸人口。基於強大的營銷網絡和物流資源，在同胞有難之時，及時將飲用水運抵重災區，幫助災民緩解無水困境。2022年，本集團共響應「淨水24小時」救援機制15次，第一時間為災區同胞和救援人員支援65萬餘瓶飲用水及飲料。



## 8. 社區投資(續)

### 8.2 支持社區發展助力公益慈善(續)

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## 8. COMMUNITY INVESTMENT (continued)

### 8.2 Support Community Development and Contribute to Public Welfare and Charity (continued)

#### Environmental protection 支持環保

In response to calls for a “Carbon Peaking and Carbon Neutrality”, as well as Coca-Cola’s own vision of a “World Without Waste”, COFCO Coca-Cola carried out public welfare environmental protection projects such as waste classification education, bottle recycling activities and RPET recycling derivatives exhibitions in its operating areas, contributing to the ecological well-being with practical actions. In 2022, the Group carried out 85 “Double Carbon” environmental protection activities.

中糧可口可樂積極響應「碳達峰碳中和」號召，結合可口可樂「天下無廢」願景，在經營區域開展垃圾分類教育、舊瓶回收環保活動、RPET回收衍生品展等公益環保項目，以實際行動助力打贏生態文明攻堅。2022年，本集團在各經營區域開展「雙碳」環保項目活動85場。

## 8. 社區投資(續)

### 8.2 支持社區發展助力公益慈善(續)



The Company conducted public welfare publicity activities themed environmental protection  
本公司開展環保主題公益宣傳活動



## APPENDIX: ESG GUIDELINES OF THE STOCK EXCHANGE

## 附錄：港交所ESG指引索引表

## ESG Index

## ESG指標索引

Aspect 層面	Content 內容	(Page) (頁碼)
A1 Emissions	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	62
A1排放物	一般披露 有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	
	A1.1 The types of emissions and respective emissions data. A1.1排放物種類及相關排放數據。	69
	A1.2 Greenhouse gas emissions in total (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). A1.2溫室氣體總排放量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	69
	A1.3 Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). A1.3所產生有害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	69
	A1.4 Total non-hazardous waste produced (in tonnes) and, where appropriate intensity (e.g. per unit of production volume, per facility). A1.4所產生無害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	69
	A1.5 Description of measures to mitigate emissions and results achieved. A1.5描述減低排放量的措施及所得成果。	63-65
	A1.6 Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved. A1.6描述處理有害及無害廢棄物的方法、減低產生量的措施及所得成果。	63-65

## APPENDIX: ESG GUIDELINES OF THE STOCK EXCHANGE (continued)

附錄：港交所ESG指引索引表  
(續)

Aspect 層面	Content 內容	(Page) (頁碼)
A2 Use of Resources A2資源使用	<p>General Disclosure Policies on the efficient use of resources, including energy, water and other raw materials. 一般披露 有效使用資源(包括能源、水及其他原材料)的政策。</p> <p>A2.1 Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility). A2.1按類型劃分的直接及／或間接能源(如電、氣或油)總耗量(以千個千瓦時計算)及密度(如以每產量單位、每項設施計算)。</p> <p>A2.2 Water consumption in total and intensity (e.g. per unit of production volume, per facility). A2.2總耗水量及密度(如以每產量單位、每項設施計算)。</p> <p>A2.3 Description of energy use efficiency initiatives and results achieved. A2.3描述能源使用效益計劃及所得成果。</p> <p>A2.4 Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved. A2.4描述求取適用水源上可有任何問題，以及提升用水效益計劃及所得成果。</p> <p>A2.5 Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced. A2.5制成品所用包裝材料的總量(以噸計算)及(如適用)每生產單位佔量。</p>	<p>58, 60</p> <p>69</p> <p>69</p> <p>61-62</p> <p>59-60</p> <p>69</p>
A3 The Environment and Natural Resources A3環境及天然資源	<p>General Disclosure Policies on minimizing the issuers significant impact on the environment and natural resources. 一般披露 減低發行人對環境及天然資源造成重大影響的政策。</p> <p>A3.1 Description of the significant impacts of operation activities on the environment and natural resources and the actions taken to manage them. A3.1描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。</p>	<p>66</p> <p>66-68</p>

## APPENDIX: ESG GUIDELINES OF THE STOCK EXCHANGE (continued)

附錄：港交所ESG指引索引表  
(續)

Aspect 層面	Content 內容	(Page) (頁碼)
A4 Climate Change A4氣候變化	General Disclosure Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer 一般披露 識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策  A4.1 Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them. A4.1描述已影響及可能對發行人產生影響的重大氣候相關事宜，及應對行動。	51-52      53-58
B1 Employment B1僱傭	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare. 一般披露 有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。  B1.1 Total workforce by gender, employment type, age group and geographical region. B1.1按性別、僱傭類型、年齡組別及地區劃分的僱員總數。  B1.2 Employee turnover rate by gender, age group and geographical region. B1.2按性別、年齡組別及地區劃分的僱員流失比率。	71           72   73
B2 Health and Safety B2健康與安全	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards. 一般披露 有關提供安全工作環境及保障僱員避免職業性危害的： (a) 政策，及； (b) 遵守對發行人有重大影響的相關法律及規例的資料。	74

## APPENDIX: ESG GUIDELINES OF THE STOCK EXCHANGE (continued)

附錄：港交所ESG指引索引表  
(續)

Aspect 層面	Content 內容	(Page) (頁碼)
	B2.1 Number and rate of work-related fatalities in the past three years (including the reporting year). B2.1過去三年(包括匯報年度)因工亡故的人數及比率。	75
	B2.2 Lost days due to work injury. B2.2因工傷損失工作日數。	75
	B2.3 Description of occupational health and safety measures adopted, how they are implemented and monitored. B2.3描述所採納的職業健康與安全措施，以及相關執行及監察方法。	75-81
B3 Development and Training  B3發展及培訓	General Disclosure Policies on improving employee knowledge and skills for discharging duties at work. Description of training activities. Note: Training refers to vocational training. It may include internal and external courses paid by the employer. 一般披露 有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。 注：培訓指職業培訓，可包括由僱主付費的內外部課程。	81-82
	B3.1 The percentage of employees trained by gender and employee category (e.g. senior management, middle management). B3.1按性別及僱員類別(如高級管理層、中級管理層等)劃分的受訓僱員百分比。	83
	B3.2 The average training hours completed per employee by gender and employee category. B3.2按性別及僱員類別劃分，每名僱員完成受訓的平均時數。	84
B4 Labor Standards  B4勞工準則	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labor. 一般披露 有關防止童工或強制勞工的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	71
	B4.1 Description of measures to review employment practices to avoid child and forced labor. B4.1描述檢討招聘慣例的措施以避免童工及強制勞工。	71
	B4.2 Description of steps taken to eliminate such practices when discovered. B4.2描述在發現違規情況時消除有關情況所採取的步驟。	71

## APPENDIX: ESG GUIDELINES OF THE STOCK EXCHANGE (continued)

附錄：港交所ESG指引索引表  
(續)

Aspect 層面	Content 內容	(Page) (頁碼)
B5 Supply Chain Management B5供應鏈管理	General Disclosure Policies on managing environmental and social risks of the supply chain. 一般披露 管理供應鏈的環境及社會風險政策。	86-88
	B5.1 Number of suppliers by geographical region. B5.1按地區劃分的供應商數目。	89
	B5.2 Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored. B5.2描述有關聘用供貨商的慣例，向其執行有關慣例的供應商數目、以及有關慣例的執行及監察方法。	87
	B5.3 Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored. B5.3描述有關識別供應鏈每個環節的環境及社會風險的慣例，以及相關執行及監察方法。	88
	B5.4 Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored. B5.4描述在揀選供應商時促使多用環保產品及服務的慣例，以及相關執行及監察的方法。	87
B6 Product Responsibility B6產品責任	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress. 一般披露 有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	90
	B6.1 Percentage of total products sold or shipped subject to recalls for safety and health reasons. B6.1已售或已運送產品總數中因安全與健康理由而須回收的百分比。	92
	B6.2 Number of products and services related complaints received and how they are dealt with. B6.2接獲關於產品及服務的投訴數目以及應對方法。	93

## APPENDIX: ESG GUIDELINES OF THE STOCK EXCHANGE (continued)

附錄：港交所ESG指引索引表  
(續)

Aspect 層面	Content 內容	(Page) (頁碼)
	B6.3 Description of practices relating to observing and protecting intellectual property rights. B6.3描述與維護及保障知識產權有關的慣例。	94
	B6.4 Description of quality assurance process and recall procedures. B6.4描述質量檢定過程及產品回收程序。	90-92
	B6.5 Description of consumer data protection and privacy policies, how they are implemented and monitored. B6.5描述消費者資料保障及私隱政策，以及相關執行及監察方法。	92-93
B7 Anti-corruption  B7反貪污	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.  一般披露 有關防止賄賂、勒索、欺詐及洗黑錢的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	95
	B7.1 Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases. B7.1於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。	95
	B7.2 Description of preventive measures and whistleblowing procedures, how they are implemented and monitored. B7.2描述防範措施及舉報程序，以及相關執行及監察方法。	95
	B7.3 Description of anti-corruption training provided to directors and staff. B7.3描述向董事及員工提供的反貪污培訓。	
B8 Community Investment  B8社區投資	General Disclosure Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities interests.  一般披露 有關以社區參與來了解營運所在社區需要和確保其業務活動會考慮社區利益的政策。	97-100
	B8.1 Focus areas of contribution (e.g. education, environmental concerns, labor needs, health, culture, sport). B8.1專注貢獻範疇(如教育、環境事宜、勞工需求、健康、文化、體育)。	101-106
	B8.2 Resources contributed (e.g. money or time) to the focus area. B8.2在專注範疇所動用資源(如金錢或時間)。	101-106